## Master of Business Administration (MBA)

# SYLLABUS

## FACULTY OF COMMERCE AND MANAGEMENT



# DR. P. A. Inamdar University, Pune

Two years, Four Semesters, Full time Program Under Choice Based Credit System (CBCS)

Outcome Based Education (OBE) Pattern as per UGC, AICTE and NEP-2020 Guidelines Syllabus Effective from 2023

#### **Master of Business Administration (MBA)**

Syllabus 2023- 2025

#### 1.0 Preamble

The MBA Curriculum builds on the implementation of the Choice Based Credit System (CBCS) and Grading System. The curriculum takes the MBA program to the next level in terms of implementing Outcome Based Education along with the Choice Based Credit System (CBCS) and Grading System.

#### Vision

To be one of the most adorable, admired and trustworthy management institutes in India.

#### Mission

- 1) To provide interdisciplinary quality management and applied education so as to ensure lifelong learning of students.
- 2) To prepare students for suitable career opportunities thereby creating dependable and innovative managers and IT professionals committed to the Society and Nation.
- 3) To inculcate a spirit of entrepreneurship, problem solving skills and innovation among students thereby helping them seek opportunities for continuous improvement.
- 4) To provide satisfactory and healthy work environment and job enrichment opportunities to staff.
- 5) To foster scientific attitude among researchers of institute.
- 6) To inculcate and enrich values of integrity, hard work and humanity among staff and students.

## **Quality Policy**

We continuously seek opportunities for improvement, to meet and exceed the needs of our students through a process of self-evaluation and continuous improvement. At AIMS, we are committed to qualitative education to eligible persons, thus creating human assets and enhancing intellectual capital. Our management training provides self-dependability, innovativeness, sociability, sensitivity and adherence to excellence.

### Values

Integrity, Passion for truth and innovation, Humanity, Social Equality and Respect.

## 1.1 Eligibility

The candidate should have passed minimum three-year duration Bachelor's Degree awarded by any of the Universities recognized by University Grants Commission or Association of Indian Universities in any discipline with at least 50% marks in aggregate or equivalent Should have obtained non-zero score in Entrance Exam conducted by the Competent Authority OR any other State level Entrance Test in India.

Candidates who are in their final year of bachelor's degree, are also eligible to apply. However, such candidates will have to submit the original certificate of having graduated and mark sheet of the final year degree examination while joining the course. Valid score in any of the following common entrance examinations: MAH-MBA-CET, CAT, XAT, CMAT, ATMA, MAT, GMAT, DrPAIUCET & PERA

#### 1.1.1 Admission Procedure

Candidates can submit the Application Form either in person by visiting the campus or Online (www.acapp.in) Review on scores in Common Admission Test and previous academic performance Admission will be availed by the deserving candidate

## 1.1.2 Documents Required

Entrance Exam Score Card. SSC Marksheet HSC Marksheet / Diploma Marksheet Degree Final Year Marksheet Leaving / Transfer Certificate Domicile and Nationality Certificate Migration Certificate Caste Certificate (if applicable)

3 Colour Photos

2 Photocopies of Above original Documents

## 1.1.3 Documents Required for NRI Admissions

- 1. NRI candidates should produce Employer Certificate of the sponsor– either Father or Mother.
- 2. Application form with all details furnished.
- 3. Photocopies of the following:
- (I) NRI bank account passbook (front page photocopy)
- (II) Passport copy of the parent having NRI status.
- (III) Passport copy of student (except for NRI-S candidates)
- 4. Equivalence Certificate issued by the Association of Indian Universities AIU
- 5. NRI Status Certificate in respect of father/mother.
- 6. Certificates of Educational Qualifications 10th Std/12th Std/Degree/Transfer Certificate / Migration Certificate (as applicable to specific program)
- 7. Medical Fitness Certificate
- 8. Undertaking Duly Countersigned by Parent/Guardian.

#### 2.0 Introduction to MBA Program

The MBA program with major and minor specializations consists of four semesters. Students select minor specialization in their second semester and major specialization in their third semester. The courses are of four and two credits depending on the nature of the courses. The course curriculum is designed considering academic depth and employability of students in variety of sectors. A variety of pedagogy is used in addition to the regular classroom teaching, such as case sessions, simulations, management games, computer labs, field studies and research-based assignments. Students gain Experiential learning through various internship programs.

Co-curricular activities such as industry analysis and desk research and current affairs sessions, book reviews, paper presentation conferences augment the regular classes.

#### 3.0 Definitions

### 3.1 Outcome Based Education (OBE)

Outcomes are about performance, and this implies:

- a) There must be a performer the student (learner), not only the teacher
- b) There must be something performable (thus demonstrable or assessable) to perform
- c) The focus is on the performance, not the activity or task to be performed.

## 3.2 Program Educational Objectives (PEOs)

The Program Educational Objectives are statements of objective that describe the expected achievements of graduates in their career, how students are expected to perform and what they are expected to achieve during the first few years after graduation.

### 3.2 Graduate Attributes (GAs)

The Program Educational Objectives are statements of objective that describe the expected achievements of graduates in their career, how students are expected to perform and what they are expected to achieve during the first few years after graduation.

#### 3.3 Program Outcomes (POs)

Program outcomes are statements of objectives that describe learning and skills achieved at the end of the program.

#### 3.4 Program Specific Outcomes (PSOs)

Programme Outcomes are a set of narrow statements that describes what students (learners) of a particular specialization of the programme are expected to know and be able to perform or attain by the time of graduation. PSOs are also a function of the various course combinations offered by the Institute.

#### 3.5 Learning Outcomes (LOs)

A learning outcome is what a student CAN DO as a result of a learning experience. It describes a specific task that he/she is able to perform at a given level of competence under a certain situation. The three broad types of learning outcomes are: a) Disciplinary knowledge and skills b) Generic skills c) Attitudes and values.

## 3.6 Course Outcomes (COs)

A set of specific statements that describes the complex performances a student should be capable of as a result of learning experiences within a course.

### 3.7 Credit

A Credit is measured for a period of one semester (Twelve weeks). It include:

- a) Every ONE hour session per week of L amounts to 1 credit per semester
- b) A minimum of ONE hours per week of T amounts to 1 credit per semester,
- c) A minimum of ONE hours per week of P amounts to 1 credit per semester, Each credit is a combination of 3 components viz. Lecture (L) + Tutorials (T) + Practice (Practical / Project Work / Self Study) (P) i.e. LTP Pattern. Indicative LTP, for each course.

#### 3.8 Session

Each teaching-learning, evaluation session shall be of 60 minutes.

#### 3.9 Course Announcement

The institute shall announce the elective courses and specializations it proposes to offer the students out of the wider course basket.

#### 3.10 Course Registration

It is mandatory for every student, to register every semester, for the courses opted for that semester.

### 5.0 MBA Program Focus:

#### **5.1 Program Educational Objectives (PEOs)**

- PEO1: MBA graduates will have a broader business perspective and demonstrate entrepreneurship capabilities.
- PEO2: MBA graduates will apply their conceptual understanding in solving real- world business problems.
- PEO3: MBA graduates will be able to exhibit effective decision-making skills by employing analytical and critical thinking ability.
- PEO4: MBA graduates will exhibit a multi-disciplinary perspective for business problem-solving through good use of Information Communication Technology tools.
- PEO5: MBA graduates will exhibit leadership and networking skills in the Chosen functional area of business

#### 5.2 Program Outcomes (POs)

- PO1: Apply Knowledge of Management Theories and Practices to solve business problems.
- PO2: Foster Analytical and Critical abilities for data-based decision
- PO3: Acquire leadership skills and become productive managerial leaders.
- PO4: Ability to understand, analyze, communicate global, economic, legal, and ethical aspects of business.
- PO5: Ability to lead themselves and others in the achievement of organizational goals, contributing effectively to the team environment.
- PO6: Identify business opportunities, design and implement innovations in work environment.
- PO7: Enhance capabilities for generating research ideas in respective management domains.
- PO8: Demonstrate sensitivity to sustainability issues and prepare for lifelong learning.

## 5.3 Graduate Attributes (GAs)

## At the end of the MBA program the learner shall exhibit:

GA1: Managerial Competence GA2: Language Proficiency GA3: Problem Solving

GA4: Leadership and Teamwork

GA5: Creative Thinking GA6: Research Skills GA7: Digital Proficiency

GA8: Entrepreneurial and Intrapreneurial Qualities

GA9: Professionalism

GA10: Societal Consciousness GA11: Long term Learning attitude

## 6.0 MBA Program Course Types and Evaluation Pattern:

| Sr.<br>No | Course Type  | Credits | Nature         | Comprehensi<br>ve Evaluation<br>(CE) | Mid<br>Semester<br>Evaluatio<br>n (MSE) | End<br>Semester<br>Evaluatio<br>n (ESE) | Total<br>Mark<br>s |
|-----------|--|---------|----------------|--------------------------------------|---|---|--------------------|
| 1         | Generic Core (GC)  | 4       | Compulsor<br>y | 25                                   | 25                                      | 50                                      | 100                |
| 2         | Specialization Core (SC)   | 4       | Compulsor<br>y | 25                                   | 25                                      | 50                                      | 100                |
| 3         | Specialization Elective (SE)   | 2       | Elective       | 25                                   | 25                                      | 0                                       | 50                 |
| 4         | Ability Enhancement &<br>Skill Development<br>Courses (AE & SDC)<br>Summer Internship<br>Project (SIP) | 6       | Compulsor<br>y | 75                                   | 0                                       | 75                                      | 150                |
| 5         | Ability Enhancement & Value added Courses (AE & VAC)   | 2       | Compulsor<br>y | 25                                   | 25                                      | 0                                       | 50                 |
| 6         | Ability Enhancement & Skill Development Courses (AE & SDC)   | 2       | Compulsor      | 25                                   | 25                                      | 0                                       | 50                 |
| 7         | Skill- Development-<br>Multi Disciplinary (SDC<br>- MD)  | 2       | Compulsor<br>y | 25                                   | 25                                      | 0                                       | 50                 |

## 6.1. Course Types:

## 6.1.1 Generic Core (GC) Course

Generic Core course is mandatory to all the students and fundamental in nature. Such a course is not replaced by any other course. This course is a core requirement to complete the said program. Each of the Core Courses shall contain either or all these **Components:** Lecture (L) + Tutorials (T) + Practice (Practical / Project Work / Self Study) (P) i.e., LTP Pattern. Generic core courses carry 4 credits each.

#### 6.1.2 Specialization Core (SC) Course

A 'Discipline (specialization) centric' core is called 'Specialization Core.' Specialization Core courses in Semesters II, III and IV are focused on a specialization. It is one of the compulsory subjects to be studied under a chosen specialization.

#### 6.1.3 Specialization Elective (SE) Course

An 'Discipline (specialization) centric' elective is called 'Specialization Elective' which are offered in the Semesters II, III and IV and are focused on giving in depth knowledge of the Specialization. Specialization Elective course is a course which can be chosen from a pool of courses offered by the University.

### 6.1.4 Ability Enhancement and Value Added (AE&VA) Course

These courses are compulsory courses for all the students. These courses are meant to enhance the ability of the students & add value to their knowledge bank to make them employment ready. **AE&VA** courses are the courses based upon the content that leads to Knowledge enhancement.

## 6.1.5 Ability Enhancement & Skill Development (AE & SD) Courses

These courses are compulsory courses for all the students. These courses are meant to enhance the ability of the students & upgrade the existing skillsets of students to make them employment ready.

#### **6.1.6 Skill Development Courses (SDC)**

SDC courses (Multidisciplinary) are value-based and/or skill-based and are aimed at providing hands-on-training, competencies, skills, etc. These may be chosen from a pool of courses designed to provide value-based and/or skill-based knowledge. Each of the AEC and SDC courses carries 2 Credits.

## **6.1.7 List of Skill Development Courses:**

- A) Basic Managerial Skills
- B) Communication Skills for Managers
- C) Tally and Computer Based Accounting
- D) Certificate Course in Analysis and Presentation of Data
- E) Introductory Course in Disaster Management
- F) Personality and Soft Skills Development
- G) International Etiquettes and Mannerism
- H) Foreign Language
- I) Advance Foreign Language
- J) Yoga and Meditation
- K) Ground and Sports Management
- L) Value Education and Gender Equality
- M)UGC /AICTE / DrPAIU Approved online courses
- N) College Course Under Specific Scheme
- O) Multidisciplinary Desk Research Projects Viva-Voce

## 7.0 MBA Program Credit Distribution

| Sr.<br>No | Program Component   | Minimum<br>Credits |
|-----------|---|--------------------|
| 1         | Generic Core Course- GCC  | 60                 |
| 2         | Specialization Core – SC  | 28                 |
| 3         | Specialization Elective - SE  | 8                  |
| 4         | Ability Enhancement & Skill Development Courses, - AE & SDC (Including S.I.P's 6 Credits) | 10                 |
| 5         | Ability Enhancement & Value-Added Courses-AE & VAC  | 2                  |
| 6         | Skill Development - Multi Disciplinary Course-SD-MD                                       | 4                  |
|           | Total   | 112                |

## 7.1. Semester wise Credit Distribution

| Semester         | Generic<br>Core (GC)<br>Course | Specialization<br>Core (SC) | Specialization<br>Elective (SE) | Skill Development, Ability Enhancement, Value Addition Courses (in lieu of NEP 2020) | Total<br>Credits |
|------------------|--------------------------------|-----------------------------|---------------------------------|--|------------------|
| I                | 6 * 4 = 24                     | -                           | -                               | 2 * 2 = 4  | 28               |
| II               | 4 * 4 = 16                     | 2 * 4 = 8                   | 1 * 2 = 2                       | 2 * 1 = 2  | 28               |
| III              | 2 * 4 = 8                      | 2 * 4 = 8                   | 2 * 2 = 4                       | (1*6) + (1*2) = 8  | 28               |
| IV               | 3 * 4 = 12                     | 3 * 4 = 12                  | 1 * 2 = 2                       | 1 * 2 = 2  | 28               |
| Total<br>Credits | 60                             | 28                          | 8                               | 16   | 112              |

NOTE: At the End of the MBA Program:

- 1. Total Credits earned will be 112 Credits and Grand Total Marks will be 3000
- 2. Major Specialization with 26 Credits & Minor Specialization with 10 Credits.
- 3. Skill Development Courses with 16 Credits and rest other important Management Courses as Generic Core Courses with 60 Credits.
- 4. All together 32 Courses / Subjects will be learned & known including SIP.

## 7.2 SPECIALIZATIONS OFFERED

## The following specializations shall be offered ONLY as MINOR Specializations:

Entrepreneurship Management Digital Marketing Retail Management Fintech Management Pharma & Healthcare Management Tourism & Hospitality Management

## The following specializations shall be offered ONLY as MAJOR Specializations:

Marketing Management
Financial Management
Human Resource Management
Operations & Supply Chain Management
Business Analytics
International Business Management

## \* Students shall be permitted to opt for ANY Major + ANY Minor specialization combination. Any minor specialization can be selected in Semester-II

#### Note:

- 1) Specializations are offered based on industry needs, faculty strength & competencies, student demands, employability potential, etc.
- 2) Specialization is offered only if a minimum of 20% of students have registered for that specialization.
- 3) An Open elective course is offered only if a minimum of 20% of students have registered for that elective course.

## 8.0 MBA Program Course Structure and Evaluation Pattern (Semester-I)

| Course | Course Name   | Course<br>type |    | chin<br>neme | _ | Credits | Е          | valuatio<br>M | on Scho<br>Iarks | eme & |
|--------|---|----------------|----|--------------|---|---------|------------|---------------|------------------|-------|
| Code   | 0041301 (4210   |                | L  | Т            | P |         | CE<br>(25) | MSE (25)      | ESE (50)         | TOTAL |
| 101    | Accounting for Managers   | GCC            | 3  | 1            | 1 | 4       | 25         | 25            | 50               | 100   |
| 102    | Organizational Behavior   | GCC            | 3  | 1            | - | 4       | 25         | 25            | 50               | 100   |
| 103    | Economics for Business<br>Decisions                                 | GCC            | 3  | 1            | - | 4       | 25         | 25            | 50               | 100   |
| 104    | Research Methods for Business<br>Decisions                          | GCC            | 3  | 1            | - | 4       | 25         | 25            | 50               | 100   |
| 105    | Fundamentals of Marketing   | GCC            | 3  | 1            | - | 4       | 25         | 25            | 50               | 100   |
| 106    | Essentials of Management  | GCC            | 3  | 1            | - | 4       | 25         | 25            | 50               | 100   |
| 107    | Business Law  | AE &<br>SDC    | 2  | -            | - | 2       | 25         | 25            | -                | 50    |
| 108    | Advanced English Language & Communication Skills for Managers (ODL) | AE&VAC         | 1  | -            | 1 | 2       | 25         | 25            | -                | 50    |
|        | TOTAL   |                | 21 | 6            | 1 | 28      | 200        | 200           | 300              | 700   |

GCC- Generic Core Course, SC- Specialization Core, SE- Specialization Elective, AE & VAC- Ability Enhancement & Value Added Courses , AE & SDC -Ability Enhancement & Skill Development Courses, SDC-MD-Skill- Development- Multi Disciplinary, ODL-Open Distance Learning, CE-Concurrent Evaluation (No. of CE/s to be decided by course faculty), MSE- Mid Semester Examination, ESE- End Semester Examination

| 4 Cr                                    | LIST OF OPEN ELECTIVE COURSES (OEC) MINOR SPECIALIZATION SEMESTER II 4 Credits Each, 50 Marks Concurrent Evaluation, 50 Marks End-Sem Evaluation |   |   |   |   |  |  |  |  |  |  |  |
|---|--|---|---|---|---|--|--|--|--|--|--|--|
| Entrepreneurship<br>Management<br>(EM)  | Digital<br>Marketing<br>(DM)   | Tourism &<br>Hospitality<br>Management<br>(THM) | Pharma &<br>Healthcare<br>Management<br>(PHCM)      |   |   |  |  |  |  |  |  |  |
| 206 EM<br>Project Management            | 206 DM<br>Fundamentals of<br>Digital<br>Marketing  | 206 RM<br>Fundamentals of<br>Retailing          | 206 FINT<br>Introduction to<br>Fintech              | 206 THM<br>Fundamentals of<br>Hospitality<br>Management | 206 PHCM<br>Fundamentals of<br>Pharma &<br>Healthcare<br>management |  |  |  |  |  |  |  |
| 207 EM<br>Family Business<br>Management | 207 DM<br>Social Media<br>Marketing  | 207 RM<br>Luxury &<br>Lifestyle<br>Retailing    | 207 FINT<br>Blockchain And<br>Digital<br>Currencies | 207 THM<br>Tourism &<br>Travel<br>Management            | 207 PHCM<br>Entrepreneurship<br>in Pharma and<br>Healthcare         |  |  |  |  |  |  |  |

|   | LIST OF OPEN ELECTIVE COURSES (OEC) MINOR SPECIALIZATION SEMESTER II 2 Credits Each, 50 Marks Concurrent Evaluation |   |   |  |   |  |  |  |  |  |  |  |
|---|---|---|---|--|---|--|--|--|--|--|--|--|
| Entrepreneurship Management (EM)  Digital Management (Management (RM))  Retail Fintech Tourism & Pharma & Hospitality Management (FINT)  Management (FINT)  Management (THM)  Management (PHCM) |   |   |   |  |   |  |  |  |  |  |  |  |
| 208 EM<br>Lecture series on<br>Entrepreneurship<br>and other<br>interdisciplinary<br>areas  | 208 DM<br>Lecture series<br>on Digital<br>Marketing and<br>other<br>interdisciplinary<br>areas                      | 208 RM Lecture<br>series on Retail<br>Management and<br>other<br>interdisciplinary<br>areas | 208 FINT<br>Lecture series on<br>Fintech<br>Management and<br>other<br>interdisciplinary<br>areas | 208 THM Lecture series on Tourism & Hospitality Management and other interdisciplinary areas | 208 PHCM Lecture series on Pharma & Healthcare Management and other interdisciplinary areas |  |  |  |  |  |  |  |

## 8.1 MBA Program Course Structure and Evaluation Pattern (Semester-II)

| Course | Course Name  | Course type |   | chin<br>1em | _        | Credits  | Evaluation Scheme & Marks |    |    |     |
|--------|--|-------------|---|-------------|----------|----------|---------------------------|----|----|-----|
| Code   | L T P  |             |   | CE<br>(25)  | MSE (25) | ESE (50) | TOTAL                     |    |    |     |
| 201    | Marketing Management   | GCC         | 3 | 1           | ı        | 4        | 25                        | 25 | 50 | 100 |
| 202    | Financial Management   | GCC         | 3 | 1           | -        | 4        | 25                        | 25 | 50 | 100 |
| 203    | Human Resource<br>Management                                     | GCC         | 3 | 1           | -        | 4        | 25                        | 25 | 50 | 100 |
| 204    | Operations & Supply Chain  | GCC         | 3 | 1           | -        | 4        | 25                        | 25 | 50 | 100 |
| 205    | Multidisciplinary Desk<br>Research Project & Viva-<br>Voce (ODL) | SDC-<br>MD  | - | -           | 2        | 2        | 25                        | 25 |    | 50  |
| 206    | Specialization Core-I  | SC          | 3 | 1           | -        | 4        | 25                        | 25 | 50 | 100 |
| 207    | Specialization Core-II   | SC          | 3 | 1           | -        | 4        | 25                        | 25 | 50 | 100 |

| 208 | Specialization Elective-I | SE | 1  | 1 | - | 2  | 25  | 25  | -   | 50  |
|-----|---------------------------|----|----|---|---|----|-----|-----|-----|-----|
|     | Total                     |    | 19 | 7 | 2 | 28 | 200 | 200 | 300 | 700 |

## MSE - Mid Semester Examination, ESE- End Semester Examination

## 8.2 MBA Program Course Structure and Evaluation Pattern (Semester-III)

|     |                                       |             | L  | Т | P |    | CE (25) | MSE (25)              | ESE (50) | TOTAL |
|-----|---------------------------------------|-------------|----|---|---|----|---------|-----------------------|----------|-------|
| 301 | Strategic Management                  | GCC         | 3  | 1 | - | 4  | 25      | 25                    | 50       | 100   |
| 302 | International Business<br>Environment | GCC         | 3  | 1 | - | 4  | 25      | 25                    | 50       | 100   |
| 303 | Summer Internship<br>Program (ODL)    | AE &<br>SDC | ı  | - | 6 | 6  | 75(I    | nternal Viva<br>Voce) | 75       | 150   |
| 304 | Specialization Core-I                 | SC          | 3  | 1 | - | 4  | 25      | 25                    | 50       | 100   |
| 305 | Specialization Core-II                | SC          | 3  | 1 | - | 4  | 25      | 25                    | 50       | 100   |
| 306 | Specialization Elective-I             | SE          | 1  | 1 | - | 2  | 25      | 25                    |          | 50    |
| 307 | Specialization Elective-II            | SE          | 1  | 1 | - | 2  | 25      | 25                    |          | 50    |
| 308 | IT Skills for Managers (ODL)          | AE &<br>SDC | -  | - | 2 | 2  | 25      | 25                    | -        | 50    |
|     | Total                                 |             | 14 | 6 | 8 | 28 |         | 425                   | 275      | 700   |

#### LIST OF OPEN ELECTIVE COURSES (OEC) MAJOR SPECIALIZATION SEMESTER III 4 Credits Each, 50 Marks Concurrent Evaluation, 50 Marks End-Sem Evaluation Operations and Marketing Human International Finance Supply Chain Business Management Resource Business Management Analytics Management Management (FIN) (OSCM) (BA) (MKT) (IBM) (IBM) 304- MKT 304- FIN 304- HRM 304-OSCM 304-BA 304-IBM Consumer Advanced Strategic Supply Chain **Basic Business** International Behavior Financial Human Management Analytics using **Business** Management Resource Environment Management 305- MKT 305- FIN 305- HRM 305-OSCM 305-BA 305-IBM Marketing Security Data Mining Human Service Import-Export Research Policies and Analysis and Resource Operations Portfolio Operations Management-I Regulations Management

## LIST OF OPEN ELECTIVE COURSES (OEC) MAJOR SPECIALIZATION SEMESTER III

(306) 4 Credits Each, 50 Marks ONLY Concurrent Evaluation (ONLY 1 course to be selected from each group from the following list in Semester III as per specialization)

| Marketing<br>Management<br>(MKT)  | Finance<br>(FIN)  | Human<br>Resource<br>Management<br>(IBM)                     | Operations<br>and Supply<br>Chain<br>Management<br>(OSCM) | Business<br>Analytics<br>(BA)                              | International<br>Business<br>Management<br>(IBM)                         |  |  |  |  |  |  |
|---|---|--|---|--|--|--|--|--|--|--|--|
| GROUP A   |   |  |   |  |  |  |  |  |  |  |  |
| 306-MKT-A<br>Integrated<br>Marketing<br>Communications                    | 306-FIN-A<br>Digital<br>Banking                             | 306-HR-A<br>Employee<br>Relations &<br>Labour<br>Legislation | 306-OSCM-A<br>Toyota<br>Production<br>System              | 306-BA-A<br>Economics<br>of Network<br>Industries          | 306-IBM-A<br>Cross Cultural<br>Management and<br>Global Leadership       |  |  |  |  |  |  |
| 307-MKT-A<br>Personal Selling<br>Lab                                      | 307-FIN-A<br>Financial<br>Planning and<br>Tax<br>Management | 307-HR-A<br>E - HRM  | 307-OSCM-A<br>Operations<br>Management<br>Strategy        | 307-BA-A<br>Social<br>Media,<br>Web &<br>Text<br>Analytics | 307-IBM-A<br>International<br>Business and<br>Employment Law             |  |  |  |  |  |  |
|   |   | GROU   | JP B  |  |  |  |  |  |  |  |  |
| 306-MKT-B<br>Marketing 4.0 &<br>Current Trends &<br>Cases in<br>Marketing | 306-FIN-B<br>Current<br>Trends &<br>Cases in<br>Finance     | 306-HR-B<br>Current Trends<br>& Cases in HR                  | 306-OSCM-B<br>Industry 4.0 &<br>Cases in<br>OSCM          | 306-BA-B<br>Retailing<br>Analytics                         | 306-IBM-B<br>Global<br>Competitiveness,<br>Value Chains and<br>Alliances |  |  |  |  |  |  |
| 307-MKT-B<br>Product & Brand<br>Management                                | 307-FIN-B<br>Foreign<br>Exchange<br>And Risk<br>Management  | 307-HR-B<br>Mentoring and<br>Coaching                        | 307-OSCM-B<br>Inventory<br>Management                     | 307-BA-B<br>Industrial<br>Internet of<br>Things            | 307-IBM-B<br>Risk and<br>Insurance in<br>International<br>Trade          |  |  |  |  |  |  |

GCC- Generic Core Course, SC- Specialization Core, SE- Specialization Elective, AE & VAC
Ability Enhancement & Value Added Courses, AE & SDC-Ability Enhancement & Skill Development
Courses, SDC-MD-Skill- Development- Multi Disciplinary, ODL-Open Distance Learning, CE- Concurrent
Evaluation (No. of CE/s to be decided by course faculty), MSE- Mid Semester Examination, ESE- End
Semester Examination

## 8.3 MBA Program Course Structure and Evaluation Pattern (Semester-IV)

| Course |   | Course<br>Code | Tea<br>Sch |   | _ |         | Evaluation Scheme & Marks |             |          |       |
|--------|---|----------------|------------|---|---|---------|---------------------------|-------------|----------|-------|
| Code   | Course Name   |                | L          | Т | P | Credits | CE<br>(25)                | MSE<br>(25) | ESE (50) | TOTAL |
| 401    | Enterprise Performance Management   | GC             | 3          | 1 | - | 4       | 25                        | 25          | 50       | 100   |
| 402    | Business Ethics and Corporate<br>Governance                                       | GC             | 3          | 1 | - | 4       | 25                        | 25          | 50       | 100   |
| 403    | Entrepreneurship Development and Project Management                               | GC             | 3          | 1 | - | 4       | 25                        | 25          | 50       | 100   |
| 404    | Specialization Core-I   | SC             | 3          | 1 | - | 4       | 25                        | 25          | 50       | 100   |
| 405    | Specialization Core-II  | SC             | 3          | 1 | - | 4       | 25                        | 25          | 50       | 100   |
| 406    | Specialization Core-III   | SC             | 3          | 1 | - | 4       | 25                        | 25          | 50       | 100   |
| 407    | Specialization Elective-I   | SE             | 1          | 1 | - | 2       | 25                        | 25          | 1        | 50    |
| 408    | Multi-Disciplinary Course-<br>Professional Certification<br>program*(MOOCs) (ODL) | SDC-<br>MD     |            | 2 | _ | 2       | -                         | -           | 50       | 50    |
|        | Total   |                |            |   |   | 28      | 175                       | 175         | 350      | 700   |

GCC-Generic Core Course, SC- Specialization Core, SE- Specialization Elective, AE & VAC-Ability Enhancement & Value Added Courses, AE & SDC-Ability Enhancement & Skill Development Courses, SDC-MD-Skill- Development- Multi Disciplinary, ODL-Open Distance Learning, CE- Concurrent Evaluation (No. of CE/s to be decided by course faculty), MSE- Mid Semester Examination, ESE- End Semester Examination

|   | LIST OF SPECIALIZATION CORE (SC) COURSES MAJOR SPECIALIZATION SEMESTER IV   |   |  |  |   |  |  |  |  |  |  |  |  |
|---|---|---|--|--|---|--|--|--|--|--|--|--|--|
| 4 Cre   | 4 Credits Each, 50 Marks Concurrent Evaluation, 50 Marks End-Sem Evaluation |   |  |  |   |  |  |  |  |  |  |  |  |
| Marketing<br>Management<br>(MKT)                    | Finance (FIN)   | Human<br>Resource<br>Management<br>(IBM)                    | Operations and<br>Supply Chain<br>Management<br>(OSCM) | Business<br>Analytics<br>(BA)  | International<br>Business<br>Management<br>(IBM)              |  |  |  |  |  |  |  |  |
| 403- MKT<br>Marketing<br>Strategy                   | 403-FIN<br>Strategic Cost<br>Management                                     | 403-HRM<br>Talent<br>Management                             | 403-OSCM<br>Service<br>Operations<br>Management-II     | 403-BA Machine Learning & Cognitive intelligence using Python        | 403-IBM<br>Global<br>Logistics &<br>Supply Chains             |  |  |  |  |  |  |  |  |
| 404-MKT<br>Sales and<br>Advertisement<br>Management | 404-FIN<br>Behavioural<br>Finance   | 404-HRM<br>International<br>Human<br>Resource<br>Management | 404-OSCM<br>World Class<br>Manufacturing               | 404-BA<br>Advanced<br>Statistical<br>Methods using<br>R              | 404-IBM<br>Import Export<br>Documentation<br>and Procedures   |  |  |  |  |  |  |  |  |
| 405-MKT<br>Customer<br>Relationship<br>Management   | 405-FIN<br>International<br>Finance   | 405-HRM<br>Organization<br>Development                      | 405-OSCM<br>Logistics<br>Management                    | 405-BA<br>Artificial<br>Intelligence for<br>Business<br>Applications | 405-IBM International Banking and Foreign Exchange Management |  |  |  |  |  |  |  |  |

# LIST OF SPECIALIZATION ELECTIVE (SE) COURSES MAJOR SPECIALIZATION

## 2 Credits Each, 50 Marks Concurrent Evaluation (ONLY 1 course to be selected from the following list in Semester IV as per specialization)

|   | in Semester IV as per specialization)            |  |  |                                       |  |  |
|---|--|--|--|---------------------------------------|--|--|
| Marketing<br>Management<br>(MKT)        | Finance (FIN)                                    | Human<br>Resource<br>Management<br>(IBM) | Operations and<br>Supply Chain<br>Management<br>(OSCM) | Business<br>Analytics<br>(BA)         | International<br>Business<br>Management<br>(IBM) |  |
| 405-MKT-A<br>Green<br>Marketing         | 405-FIN-A<br>Project<br>Appraisal and<br>Finance | 405-HR-A<br>Training And<br>Development  | 405-OSCM-A<br>Production<br>Planning and<br>Control    | 405-BA-A<br>HR Analytics              | 405-IBM-A<br>International<br>Marketing          |  |
| 405-MKT-B<br>International<br>Marketing | 405-FIN-B<br>Corporate<br>Finance                | 405-HR-B<br>Designing HR<br>Policies     | 405-OSCM-B<br>Total Quality<br>Management              | 405-BA-B<br>Supply Chain<br>Analytics | 405-IBM-B<br>International<br>Business Law       |  |
| Business to Business Marketing          | Personal<br>Financial<br>Planning                | Emotional<br>Intelligence                | E Supply Chains & Logistics                            | Financial<br>Analytics                | WTO and IRE                                      |  |

# 408 Multi-Disciplinary Course- Professional Certification program\*(MOOCs) (ODL) Professional Certification Short Term/Skill Based Courses For MBA

| Sr No | Course Name   |
|-------|---|
| 1     | Portfolio Evaluation and Attribution                |
| 2     | Brand Management                                    |
| 3     | Certificate Course In Accounting With Computers     |
| 4     | Certificate Course In Personal Financial Management |
| 5     | Certificate Course In E-Commerce                    |
| 6     | Certificate Course In Stock Market                  |
| 7     | HR Analytics  |
| 8     | SAP – Business One Module                           |
| 9     | SAS (Statistical Analysis System)                   |
| 10    | Data Science LAB                                    |
| 11    | Event Management                                    |
| 12    | Marketing Analytics                                 |
| 13    | Web Analytics                                       |

#### 9.0 Summer Internship Project (SIP) Guidelines

#### When?

At the end of Second Semester

#### **Duration of SIP?**

For a minimum of 8 weeks.

## How many credits?

SIP shall have 6 credits. (1 credit = minimum 45 Hrs X 6 Credits = 270 Hrs of effective work)

#### How to start?

It is mandatory for the student to seek advance written approval from the faculty guide and the Director of the Institute about the topic and organization before commencing the SIP.

#### **Nature of SIP**

Specialization or in any other functional area of management. SIP may be a –

Research project – based on primary / secondary data may be an operational assignment involving working by the student on a given task/assignment/project/ etc. in an organization / industry.

#### Where to carry out SIP?

In a Corporate Entity / NGO / SME / Government Undertaking / Cooperative Sector.

## Format of SIP Report- (refer SIP report format for more details)

The SIP report must reflect 8 weeks of work and justify the same. The SIP report should be well documented and supported by :

- 1. Institute's Certificate
- 2. Certificate by the Company
- 3. Formal feedback from the company guide
- 4. Executive Summary
- 5. Organization profile
- 6. Outline of the problem/task undertaken
- 7. Research methodology & data analysis (in case of research projects only)
- 8. Relevant activity charts, tables, graphs, diagrams, AV material, etc.
- 9. Learning of the student through the project
- 10. Contribution to the host organization
- 11. References in appropriate referencing styles. (APA style.)

#### Certificate-

The institute shall issue a certificate to each student upon successful completion of SIP if the guide has approved and is fully satisfied with his/her work. The certificate will be signed by the Director and Guide. The external organization (Corporate / NGO/ SME/ Government Entity/ Cooperative/ etc.) shall also issue a certificate. The certificate issued by the organization should explicitly include-

- 1. Nature and quantum of work
- 2. The effectiveness and overall professionalism.
- 3. The learning outcomes of the SIP and utility of the SIP to the host organization Both these certificates are mandatory to appear for final internal and external viva voce.

#### Marking scheme-

Total marks- 150

External viva voce- 75 marks- oral one to one interview based on SIP Report

Internal viva voce- 75 marks- oral ppt presentation

## **Important Dates-**

The students shall submit a spiral bound copy of the SIP report by mid-September. (year as applicable). The internal viva will be conducted anytime between  $2^{nd}/3^{rd}$  week of November. (year as applicable). Last date to submit the final copies of SIP- last week of November (year as applicable).

## **Details of SIP Copies-**

For internal viva: 2 spiral bound copies

For external viva: 2 black bound hard copies with golden embossing & one soft copy (DVD) of the project report (1 copy will be returned to the student after external viva-voce)

#### Panels-

#### For internal viva-

The Panel shall comprise of two evaluators appointed by the Dean of the university. Suggestions /recommendations given by internal panel members are to be incorporated by student in collaboration with Guide In the final SIP report.

#### For external viva -

The panel shall comprise of 1 external evaluator nominated by Dr. PAIU and 1 internal evaluator nominated by the Dean.

#### Evaluation criteria for both viva-voce-

The Internal & the External viva-voce shall evaluate the SIP based on:

- 1. Adequacy of work undertaken by the student
- 2. Application of concepts learned in Sem I and II
- 3. Understanding of the organization and business environment
- 4. Analytical capabilities
- 5. Technical Writing & Documentation Skills
- 6. Outcome of the project sense of purpose
- 7. Utility of the project to the organization
- 8. Variety and relevance of learning experience

#### 9.0 Evaluation Scheme/Pattern

The evaluation scheme consists of University (End Sem) Evaluation Concurrent Evaluation

| Concurrent Evaluation & Mid Sem Exam | 50 Marks                             |  |
|--------------------------------------|--------------------------------------|--|
| University (End Sem Evaluation)      | 50 Marks- as applicable              |  |
| Total Marks:                         | 100 Marks / 50 Marks - as applicable |  |

### **9.1 Concurrent Evaluation (CE):**

The objective of CE is to provide continuous feedback to the faculty members and students in order to improve teaching learning process. The outcome of each CE is shared with students for betterment and improvement. Faculty members have the liberty to design the CE components in a manner that will ensure emphasis on knowledge attitude skills.

The feedback after being analysed is then passed on to the concerned student for implementation and subsequent improvement.

## Suggested components for Concurrent Evaluation (CE) are:

Case study (Group Activity or Individual Activity)

MCQs with multiple correct answers

Class Test

Presentations (PPT)

Field Visit / Study tour and report of the same

Small Group Project & Internal Viva-Voce

Group Discussion s

Role Play / Story Telling

Written Home Assignment

Industry Analysis – (Group Activity or Individual Activity)

In-depth Viva

Quiz

Creating and Presenting Posters

## Each student will attempt at least 2 concurrent components accounting to a total of 50 marks (25 Each).

One of the CE will be conducted during the Mid Semester which will be called as MID-SEMESTER EXAMINATION. Where, 50% of the syllabus will be covered by the concerned faculty member.

Students should be intimated about the units/syllabus which will be covered in the CE well in advance by the concerned faculty members.

MSE will be of 50 marks which will be then scaled down/converted to 25 marks.

Students who will be appearing for class improvement cannot reappear for CE.

In order to ensure transparency, the concerned head of the department/ coordinator's/ faculty members are expected to practice the following:

Involvement of faculty members of other reputed colleges/universities as experts.

Randomly selecting a final paper out of a few question paper sets (at least 2 sets).

Involvement of industry personnel/ alumni in the evaluation process.

Sample moderation of answer sheet to ensure credibility.

## 9.2 University/End Sem Evaluation

Two hours fifteen minutes examination on topics covered in all the units at the end of each semester. Questions based on understanding, application of concepts, and analysis. Final evaluation will be based on concurrent and End Sem examination. Following cognitive abilities will be tested according to Bloom's Taxonomy:

| COGNITIVE ABILITIES EVALUATED |
|-------------------------------|
| Remembering                   |
| Understanding                 |
| Applying                      |
| Analyzing                     |
| Evaluating                    |
| Creating/ Developing          |

## 9.3 END SEMESTER EVALUATION (Based on Bloom's Taxonomy)

| Que. No. | Cognitive Ability Evaluated | Type / Nature  |
|----------|-----------------------------|--|
| Que. 01  | REMEMBERING                 | Answer Any 05 Out Of 08 Questions (2 Marks Each)   |
| Que. 02  | UNDERSTANDING               | Answer Any 02 Out Of 04 Questions (5 Marks Each)  Que. 02 (A) OR Que. 02 (B)    Que. 02 (C) OR Que. 02 (D) |
|          |                             |  |
| Que. 03  | APPLYING                    | Answer Any 01 Out Of 02 Questions (10 Marks Each)  |
|          |                             | Que. 03 (A) <b>OR</b> Que. 03 (B)  |
| Que. 04  | ANALYZING                   | Answer Any 01 Out Of 02 Questions (10 Marks Each)  |
|          |                             | Que. 04 (A) <b>OR</b> Que. 04 (B)  |

| Que. 05 | 5 EVALUATING / CREATING | Answer Any 01 Out Of 02 Questions (10 Marks Each) |
|---------|-------------------------|---|
|         |                         | Que. 05 (A) <b>OR</b> Que. 05 (B)                 |

The evaluation of a student for his / her academic performance in a course shall be based on his / her Mid-Semester Examination, Concurrent Evaluation & End – Semester Evaluation. There shall be assessment of all the students attending the course.

The end semester evaluation for all the core, elective & other subjects shall be conducted by the constituent college of Dr. P. A. Inamdar University.

The Examination will consist of 5 questions of 10 marks each with compulsory internal choice within the questions.

The broad structure of the question paper will be as follows:

## 10.0 GRADING SYSTEM

A ten – point grade system [UGC Circular, vide D. O. No. F. 1 - 1 / 2014 (Secy) dated  $12^{th}$  November 2014) will be followed uniformly for all the faculties. The corresponding grade table is detailed below:

| Sr.<br>No. | Final Grade |                  | Grade<br>Points | Marks    | Final Grade Point Average |
|------------|-------------|------------------|-----------------|----------|---------------------------|
| 1          | О           | Outstanding      | 10              | 80 - 100 | 09.00 - 10.00             |
| 2          | A+          | Excellent        | 9               | 70 - 79  | 08.50 - 08.99             |
| 3          | A           | Very Good        | 8               | 60 - 69  | 07.50 - 08.49             |
| 4          | B+          | Good             | 7               | 55 - 59  | 06.50 - 07.49             |
| 5          | В           | Above<br>Average | 6               | 50 - 54  | 05.50 - 06.49             |
| 6          | С           | Average          | 5               | 45 - 49  | 04.25 - 05.49             |
| 7          | Р           | Pass             | 4               | 40 - 44  | 04.00 - 04.24             |
| 8          | F           | Fail             | 0               | 0 – 39   | 00.00 - 03.99             |
| 9          | AB          | Absent           | 0               | 0        | 0                         |

#### 10.1PASSING STANDARDS

There shall be continuous assessment and evaluation of the students during each semester. There shall be total of 50- & 100-marks evaluation according to the subject /paper during each semester. Out of the total 100 marks, internal evaluation (CE) would be of 50 marks and external evaluation (end semester) would be of 50 marks. (50: 50 pattern)

Internal 50 marks would comprise of: (any 2 of the following based on the faculty)

- a) Written Test and/or Mid Term Test
- b) Seminar Presentation
- c) Assignments
- d) Research Project Work
- e) Open Book Test
- f) Other Tasks

A student will have to score a minimum of 20 marks out of 50 marks in Concurrent Evaluation (CE) as well as End Semester Examination separately AND a total of 40 marks out of 100 marks to pass in each subject.

Internal Exam will be of total 50 Marks: which will consist of Mid-Semester Examination Of 50 Marks which will be converted to 25 marks & Concurrent Evaluation of 25 marks & End semester (External Exam) would be conducted in each semester. Student who pass in all subjects will get Semester Grade Point Average (SGPA) at the end of each semester & student will get Cumulative Grade Point Average (CGPA) at the end of 4<sup>th</sup> semester of M.B.A. course.

A student shall be said to have completed the course if he / she earns a minimum of 40% marks in total (Concurrent Evaluation & End Semester Evaluation shall have the separate heads of passing)

#### 10.2 MODE OF EXAMINATION

#### A] Offline (End- Semester) Examination Conduction

Students need to be present physically at the center for the offline examination which will consist of 50 marks. Student will get a time of 02.15 Hours to complete the written examination. (Special cases will get extra time)

Refer the end semester evaluation part (Point 9.3) for more details of the offline mode of examination. Results will be declared within 45 working days from last date of exam. Marksheet would be generated within 15 working days from date of declaration of result.

OR

#### B) Online Examination (EXCLUSIVE / SPECIAL CIRCUMSTANCES ONLY)

Students need to have their laptops / desktop with camera for the Online Proctored Examination process. Student should also ensure they have access to good internet connectivity. Online exams cannot be given through Tablets or Mobile Phone

Exam for each subject would be conducted as follows:

- a) 30 objective questions of 1 Mark each.
- b) 10 subjective question of 2 Mark each in either or pattern (Internal Choice)

The duration for online exam would be of 01 hour. The student would provide his ID card for verification to the online invigilator / proctor.

For subjects where the language is other than English or subjects which may need graphs as questions, the students need to upload the answer sheets in the exam system after each question. This can be done through a QR scan code where the student scans the answer sheet through the app and upload the same in exam portal for evaluation purpose.

Results will be declared within 45 working days from last date of exam. Marksheet would be generated within 15 working days from date of declaration of result.

#### 10.3 CLASS / GRADE IMPROVEMENT

A candidate who has secured any grade other than **F** (**Fail**) (i.e., passed the MBA program) and who **CGPA** is **less than 06.50** and he / she desires to avail the Grade Improvement option, may apply for Grade Improvement. A maximum of 02 attempts will be allowed for Grade Improvement within the stipulated period of 04 years. (No provision for improvement of grades in practical's / internal assessment / seminar or project work etc.)

A student will be allowed to reappear for maximum of four theory courses of the final year (semester III & IV)

No additional classes or counselling will be organized for these students. Examination of these students will be conducted along with the regular student's examination. There will not be any separate question paper arrangement for the student registered for grade improvement.

If the student fails to appear for the improvement examination after registration **OR** if there is no up gradation in the grade after availing the improvement chance, the grade obtained in the first appearance will be retained.

If the grade secured at the improvement examination is improved, it shall be considered as final grade. A new grade card will be issued to the student and will be marked as 'Grade Improvement Examination'

#### 10.4 SCALING DOWN OF CONCURRENT EVALUATION SCORES (CE's)

The marks obtained by the student for the Concurrent Evaluation components conducted by the constituent college (i.e., out of 50 marks), in Semester I to Semester IV (core subjects only), shall be scaled down, to the required extent, if percentage of the marks of Concurrent Evaluation exceeds the percentage of marks scored in the End Semester University Examination by 30% for the respective course. (Scores of Online Examination (if conducted) will not be the part of the scaling down formula)

The marks obtained by the student in institute level subjects **are not subject to** scaling down. Likewise, the marks obtained by the student in Concurrent Evaluation for the Summer Internship Project shall **not be subjected** to Scaling down.

#### **10.5 RESULTS:**

Results for concurrent evaluation will be declared time to time as the case may be by individual faculty member. Results of the end semester examination will be declared within 45 working days from last date of exam. Marksheet would be generated within 15 working days from date of declaration of result.

## 10.6 GRACE MARKS: VC's Discretion

#### 10.7 PASSING CRITERIA

Every student must secure a minimum of 40% marks for each subject in End Semester examination & Concurrent Evaluation for passing in the respective subject.

The student must secure a minimum of 4.0 grade point (P: Pass) in each paper. A student who secures less than 4.0 grade point (39% or less marks) will be declared 'Fail' in that paper (subject) and shall be required to reappear for respective paper.

A student who fails in University Examination (Theory) & passed in Continuous Internal Evaluation of the same paper (subject) shall be given FC Grade (Failed in Semester Examination) Such student will have to reappear for University Examination Only.

A student who fails in Continuous Internal Evaluation and passed in university examination (Theory) shall be given FR Grade (Failed in Internal Assessment) Such student will have to re- appear for both University examination as well as Continuous Internal Evaluation.

#### 10.8 A.T.K.T. RULES

A candidate failing in any number of subjects of Semester I, may be allowed to keep the term for Semester II. A candidate seeking admission to Semester III shall not have failed in more than 08 subjects of Semester I & Semester II put together.

A candidate failing in any number of subjects of Semester III, may be allowed to keep the term for Semester IV.

A candidate will not be awarded degree unless he/she has passed all subjects of all the semester examinations.

### 10.9 ATTENDANCE

The student must meet the requirement of 75% attendance per semester per course for grant of the term. The institute may condone the shortage in attendance in exceptional circumstances, up to a maximum of 20%. The institute shall have the right to withhold the student from appearing for examination of a specific course if the above requirement is not fulfilled.

The medium of instruction & evaluation shall be English.

#### 10.10 MAXIMUM DURATION FOR COMPLETION OF THE COURSE

The candidates shall complete the MBA program within 04 years from the date of examination (2 Original + 2 Extra)

#### 10.11 Massive Online Open Courses (MOOC)

Students can opt for MOOCs (massive online open courses) through SWAYAM, Edx, Coursera, Udemy as a part of skill development.

Not more than 24 credits shall be earned through MOOCs in total.

Not more than 6 credits per semester shall be earned through MOOCs.

Students shall apply to the Director / Dean / HOD / Co-ordinator in advance and seek permission for opting for MOOCs.

Student shall be evaluated for MOOC by the host institution (The institution who has launched the MOOC) The host institution shall award the marks / grade to the student and the student is required to submit the same one week prior to the compilation of final marks by the institute.

#### 10.12PROFESSIONAL CERTIFICATIONS PROGRAMMES

Student can opt for Professional Certification Program as a part of Alternative Study Credit Courses. This program shall be offered by National, International organizations, Apex bodies, Chambers of Commerce, Professional certifying bodies, E-learning companies of repute. Student will have to complete 01 professional certification program per semester and submit the certificate to the designated competent academic authority of the institute and based on that evaluation students will get marks out of 50.

Indicative list is provided below:

- a) Business English Certificate (Cambridge) / IELTS / TOEFL Certification
- b) Foreign Language Certification Equivalent to A1/A2 or above
- c) Google / Microsoft / Oracle / Sun Certification
- d) NSE / BSE / NISM Certification\SAP Financial Accounting (FI) / Controlling (CO) / Sales and Distribution (SD) / Production Planning (PP) / Materials Management (MM) / Quality Management (QM) / Human Capital Management (HCM) / CRM Certification
- e) Six Sigma Certification
- f) ISO Certification (as an auditor)
- g) Tally ERP Certification
- h) NLP Certification
- i) Others

## 11.0 START-UP: Launching and Sustaining Program

Under the 'Start-up: Launching and Sustaining' program of AICTE, following are the guidelines to promote entrepreneurial capabilities:

Learners opting for the 'Start-up: Launching and Sustaining' program shall earn the credits for the Generic Core (GC), Subject Core (SC) & Generic Elective (GE - UL); with the minimum desired CGPA.

However, these learners shall skip the Generic Elective (GE - IL) & Subject Elective (SE - IL) courses and instead opt for the Milestone based concurrent comprehensive evaluation for 'Start-up: Launching and Sustaining' Programme as per the AICTE Policy laid down in this regard.

Such students shall have to fulfil two out of the five measurable outcomes as below:

- a) Funding: Student Start-up should acquire at least 1-5 Lakhs INR of start-up funding as capital/convertible equity or other similar equity instruments used in start-up investments.
- b) Employment Created: At least 5 additional jobs, (other than student founders) with a minimum of 15,000 CTC/employee/per month, paid for one full year, should be created by the student start-up.
- c) Revenues Generated: At least 5 Lakhs INR of Cumulative revenues should be generated by the student start-up as per Audited Profit and Loss Statements.
- d) Surplus Generated: At least 5 Lakhs INR of Cumulative surpluses should be generated by the student start-up as per Audited Profit and Loss Statements.
- e) Patent Application or Granted: The student start-up should have applied for registration of One Indian or International Patent OR such patent should be granted to the start-up

Other modalities and guidelines as per the AICTE policy shall be adhered to.

Students opting for the 'Start-up: Launching and Sustaining' program have the flexibility to create 'graduation outcomes' within 4 years of registering under the 'Start-up: Launching and Sustaining' program. It would be mentioned in the Academic Transcript that the student has graduated through the 'Start-up: Launching and Sustaining' Graduation Programme. Students who join only the 'Start-up: Launching and Sustaining' stream and are either unable to meet the requisite graduation outcomes or unable to continue for any reason can opt to fall back into the academic stream through the regular registration of the University Semesters.

## COURSE WISE DETAILED SYLLABUS (Semester-I)

| Semester-I              | Course Code: 101                | Accounting for Managers |
|-------------------------|---------------------------------|-------------------------|
| <b>Total Credits: 4</b> | Course Type – Generic Core (GC) |                         |
| LTP: 3:1:0              | Total number of hours: 40       |                         |

| Concurrent Evaluation & Mid Sem Exam | 50 Marks  |
|--------------------------------------|-----------|
| End Sem Evaluation                   | 50 Marks  |
| Total Marks:                         | 100 Marks |

| CO#   | COGNITIVE<br>ABILITIES | COURSE OUTCOMES (CO'S)  |
|-------|------------------------|---|
| 101.1 | Remembering            | To remember the fundamental concepts in financial, cost, and management accounting in managerial decision making.   |
| 101.2 | Understanding          | <ul> <li>i To understand the fundamental concepts in financial and cost accounting.</li> <li>ii. To understand the systematic procedure of recording business transactions.</li> <li>iii. To understand the corporate financial statements</li> </ul> |
| 101.3 | Applying               | To apply all the necessary calculations through the relevant<br>numerical problems which helps in the preparation and<br>presentation of information for management decision-making   |
| 101.4 | Analysing              | To analyse the situation and decide the key financial as well as non-financial elements involved in the situation   |
| 101.5 | Evaluating             | To evaluate financial statements and take informed business decisions and then evaluate the financial impact of the decision  |
| 101.6 | Creating               | To create Awareness of accounting and costing concepts to managerial decision making  |

| Unit # | Content  | Contact<br>Hours<br>(1 hr =60min) |
|--------|--|-----------------------------------|
|        | Unit-1 Basic Concepts-   |                                   |
| 1      | 1.1 Forms Of Business Organization,                                    | 10 hours                          |
|        | 1.2 Meaning Of Accounting, Basic Concepts And Terms Used In            |                                   |
|        | Accounting, Accounting conventions, Green Accounting.                  |                                   |
|        | 1.3 Capital And Revenue Expenditure, Capital and Revenue Receipts.1.4  |                                   |
|        | Double Entry Book-Keeping System, Rules Of Journalising, Ledger, Trial |                                   |
|        | Balance, Preparation Of Trial Balance.                                 |                                   |
|        | Unit-2 Financial Statements-   |                                   |
| 2      | 2.1 Meaning Of Financial Statements                                    | 8 hours                           |
|        | 2.2 Importance And Objectives Of Financial Statements                  |                                   |
|        | 2.3 Preparation Of Final Accounts Of Sole Proprietary Firm.            |                                   |
|        | Unit-3 Cost Accounting-  |                                   |
| 3      | 3.1 Basic Concepts Of Cost Accounting                                  | 7 hours                           |
|        | 3.2 Objectives Of Cost Accounting,                                     |                                   |

|   | 3.3 Classification And Analysis Of Costs, Relevant And Irrelevant Costs, |          |
|---|--|----------|
|   | Differential Costs, Sunk Costs   |          |
|   | 3.4 Preparation Of Cost Sheet.   |          |
|   | Unit-4 Short Term Business Techniques-                                   |          |
| 4 | 4.1 Marginal Costing   | 5 hours  |
|   | 4.2 Make or Buy Decision, Accept or Reject, Special Order Decision,      |          |
|   | 4.3 Break Even Point,  |          |
|   | 4.4 Cost Volume Profit Analysis.   |          |
|   | Unit-5 - Exercising Control-   |          |
|   | Budgetary Control And Standard Costing                                   | 10 hours |
|   | 5.1 Budgetary Control - Meaning Of Budget And Budgeting, Importance      |          |
| 5 | Of Budgeting   |          |
|   | 5.2 Functional Budget- Raw Material, Purchase And Procurement Budget     |          |
|   | 5.3 Cash Budget And Flexible Budget                                      |          |
|   | 5.4 Standard Costing - Meaning, Importance Advantages and                |          |
|   | Disadvantages  |          |
|   | 5.5 Cost Variance Analysis- Material Variance, Material Cost Variance,   |          |
|   | Material Mix Variance, Material Rate Variance, Material Uses Variance,   |          |
|   | Material Yield Variance, Labour Variance, Labour Cost Variance Labour    |          |
|   | Rate Variance Labour Efficiency Variance Labour Mix Variance, Labour     |          |
|   | Idle Time, Labour Yield Variance   |          |

- 1. Management Accounting, Khan and Jain, Tata McGraw Hill
- 2. Fundamentals of Management Accounting, H. V.Jhamb
- 3. Managerial Accounting, Dr. Mahesh Abale and Dr. Shriprakash Soni
- 4. Management Accounting, Dr. Mahesh Kulkarni

 $\textbf{E-resources-} \ https://resource.cdn.icai.org/54985bosfndnov19-p1-cp1-u3.pdf$ 

(Accounting Terminology-Glossary)

## Additional Reading Material-

- 1. Kishore, R.M, (2019). Cost & Danagement Accounting, Taxmann
- 2. Rustogi, R.P, (2017), Fundamentals of Management Accounting, Taxmann
- 3. Management accounting, MY Khan, PK Jain
- 4. Financial Cost and Management Accounting, P.Periasamy
- 5. Financial Accounting for Management, Shankarnarayanan Ramanath, CENGAGE Learning
- 6. Accounting For Management, S. N. Maheshwari
- 7. Management Accounting, MadhuVij
- 8. Fundamentals of Management Accounting, H. V.Jhamb
- 9. Cost and Management Accounting, M. N. Arora
- 10. Financial Accounting for Managers, Sanjay Dhmija, Pearson Publications
- 11. Management Accounting, Mr. Anthony Atkinson, Robert Kaplan, Pearson
- 12. Accounting For Management, Jawarhar Lal
- 13. Accounting, Shukla Grewal
- 14. Management Accounting, Ravi Kishore
- 15. Accounting for Managers, Dearden and Bhattacharya

| Semester-I                                  | Course Code: 102 Organizational Behaviour |        | Organizational Behaviour |
|---|---|--------|--------------------------|
| Total Credits: 4                            | Course Type – Generic Core (GC)           |        |                          |
| LTP: 3:1:0                                  | Total number of hours: 40                 |        |                          |
| Marking scheme                              |   |        |                          |
| Concurrent Evaluation & Mid Sem Examination |   | 50 Mar | ks                       |
| End Sem Evaluation                          |   | 50 Mar | ks                       |
| Total Marks:                                |   | 100 Ma | rks                      |

## Course objectives:

| СО#     | Cognitive ability | COURSE OBJECTIVES (CO'S)  |
|---------|-------------------|---|
| CO 1021 | REMEMBERING       | To remember the theories and models that help to study OB in a systematic way.  |
| CO 1022 | UNDERSTANDING     | To understand himself/herself and others better and to predict organisational life by using scientific research.                        |
| CO 1023 | APPLYING          | To learn what he or she should do to motivate subordinates and to apply it in some meaningful way to make organizations more effective. |
| CO 1024 | ANALYZING         | To analyze the cause of the problem, predict its course of action, and control its consequences.  |
| CO 1025 | EVALUATING        | To learn how to evaluate behaviour, to understand one's employees and use this knowledge effectively to make them more efficient.       |
| CO 1026 | CREATING          | To equip themselves to cope with pressures and to respond in ways that are functional, less stressful, and even career-advancing.       |

| Unit<br># | Content  | Contact<br>Hours (1 hr<br>=60min) |
|-----------|--|-----------------------------------|
| 1         | Unit-1 Organizational Behavior: Organizational Behavior: Concept, Significance & Definition. Scope, Importance and Limitations of OB, Evolution of OB. Models of OB (Autocratic, Custodial, Supportive, Collegial & SOBC), Relationship between OB and the individual. Perception: Concept, Significance & Definition. Factors influencing perception, Attribution theory, Perceptual process, Social perception (stereotyping and halo effect).  Motivation & Motive: Concept, Significance & Definition. Theories of motivation: Maslow's Need Hierarchy & Herzberg's Two Factor model Theory, Victor Vroom's expectancy Theory & Porter Lawler model, Theory X and Theory Y, Alderfer's ERG theory, McClelland's learned need theory, Stacy Adams equity theory, Contemporary Theories. | 8                                 |
| 2         | Unit-2 Values, Attitudes, Personality:  Values: Concept, Significance & Definition.  Attitude: Concept, Significance & Definition. Importance of attitude in an organization, Right Attitude, Components of attitude, Relationship between behavior and attitude. Johari Window, Transaction Analysis  Personality: Concept, Significance & Definition. The Myers-Briggs Type Indicator and The Big Five personality model.  | 9                                 |
| 3         | Unit-3 Leadership Group Dynamics and Team Development:   | 10                                |

|   | Leadership: Concept, Significance & Definition. Managers V/s Leaders, Leadership traits and Leadership styles. Theories: Trait theory, Behavioral theory, Fielder's contingency theory; Harsey and Blanchard's situational theory; Managerial grid; Likert's four systems of leadership, contemporary issues in leadership Group Dynamics and Team Development: Group dynamics - Concept, Significance & Definition. Types of groups, Nature of groups. Dynamics of informal groups, Dysfunctions of groups and teams.  Understanding teams and teamwork: Types of teams, Team building, Effectiveness and Cohesiveness. Principle-centered approach to team development, The Five-Stage Model of Group Development Team Effectiveness & Team Building.  Individual and Group Decision making: – Types of Decisions – Decision Making Conditions – Models of Decision Making – Decision Making Process – Barriers to Effective Decision Making – Decision Making Styles – Individual vs. Group Decision Making. |   |
|---|---|---|
| 4 | Unit-4: Organizational Conflict and Stress:  Organizational Conflict: Concept, Significance & Definition. Sources, patterns, levels, and types of conflict; Traditional and modern approaches to conflict; Resolution of conflict.  Organizational Culture: Concept, Significance & Definition. Types of Culture, Creating and Maintaining Organization Culture, Managing Cultural Diversity.  Organizational Change: Concept, Significance & Definition. Resistance to change; Theories of planned change; Types of Organizational change, Forces that acts as stimulants to change. Kurt Lewin's- Three step model, How to overcome the Resistance to Change, Methods of Implementing Organizational Change, Developing a Learning Organization.  Stress Management: Concept, Significance & Definition. Work Stressors, Prevention and Management of stress – Balancing work and Life.   | 9 |
| 5 | Unit-5: Emotional Intelligence  Emotions and moods: Concept, Significance & Definition.  Emotional Intelligence: Concept, Significance & Definition. The Emotional  Competence Framework, Benefits of Emotional Intelligence, the difference between  EQ and IQ.  | 4 |

- 1.Stephen P. Robins, Organizational Behavior, PHI Learning / Pearson Education, 11th edition, 2008.
- 2. Fred Luthans, Organizational Behaviour, McGraw Hill, 11th Edition, 2001.
- 3. K. Ashwathappa, Organizational Behaviour, Himalaya Publishing House, 12th Revised Edition 2016.
- 4. Kreitner, R. & Kinicki, A. (2008). Organizational behaviour. 8th edn. New Delhi: Tata Mc Graw Hill.
- 5. Luthans, F. (2008). Organizational behaviour. 11th ed. Boston: Mc-Graw Hill International Edition.

## **Reference Books:**

- 1. Schermerhorn, Hunt and Osborn, Organizational behaviour, John Wiley, 9th Edition, 2008.
- 2. Udai Pareek, Understanding Organizational Behaviour, 2nd Edition, Oxford Higher Education, 2004.
- 3. Mc Shane & Von Glinov, Organizational Behaviour, 4th Edition, Tata Mc Graw Hill, 2007.
- 4. Hellrigal, Slocum and Woodman, Organizational Behaviour, Cengage Learning, 11th Edition 2007.
- 5. Ivancevich, Konopaske & Maheson, Organizational Behaviour & Management, 7th edition, Tata McGraw Hill, 2008.

| Semester-I              | Course Code: 103           | <b>Economics for Business Decisions</b> |
|-------------------------|----------------------------|---|
| <b>Total Credits: 4</b> | Course Type – Generic Core |   |
|                         | (GC)                       |   |
| LTP: 3:1:0              | Total number of hours: 40  |   |

| Marking scheme                              |           |
|---|-----------|
| Concurrent Evaluation & Mid Sem Examination | 50 Marks  |
| End Sem Evaluation                          | 50 Marks  |
| Total Marks:                                | 100 Marks |

| СО#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES (CO'S)   |
|----------|------------------------|--|
| CO 103.1 | REMEMBERING            | Define the key terms related to Micro and Macro-economic theories  |
| CO 103.2 | UNDERSTANDING          | Explain and interpret the key terms related to Managerial Economics  |
| CO 103.3 | APPLYING               | Apply the various facets of micro-economics and macro-economic variables in order to solve the problems faced by a consumer, firm, industry, market, competition and business cycles and overall economy |
| CO 103.4 | ANALYZING              | Analyze the various issues faced by firms, industry and the economy, its causes and can make inferences.   |
| CO 103.5 | EVALUATING             | Evaluate different business issues, reasons, alternative solutions based on micro and macroeconomic principles   |
| CO 103.6 | CREATING               | Design and develop critical thinking by combining different economic tools in order to propose alternative business solutions  |

| Unit<br># | Content   | Contact<br>Hours (1 hr<br>=60min) |
|-----------|---|-----------------------------------|
| 1         | Introduction to Managerial Economics Meaning, nature, Scope and Significance of Managerial Economics. Micro and Macro Economics; Firm and its objectives, Role of Economics in Managerial Decisions Making; Concept of Economics of Information, Green Businesses | 7                                 |
| 2         | Demand and Supply Analysis Utility, Demand, Determinants, Law of Demand, Elasticity, Supply and its determinants, Law of Supply, Production analysis, Production Function, Economies and Diseconomies of Scale, Break Even Analysis. *Numerical on Elasticity     | 7                                 |

| 3 | Cost, Revenue & Market Structure Costs Meaning, Types: Short Run and Long Run, Explicit and Implicit Costs, Revenue (Average and Marginal, Total Revenue). Market: Meaning, Market forms, Perfect Competition, Monopoly, Monopolistic Competition, Oligopoly. Equilibrium of Price and Output Determination  | 8  |
|---|--|----|
| 4 | Introduction to Macroeconomics Nature, Scope and Importance of Macroeconomics, Macroeconomic aggregates such as GDP, GNP, NNP. National Income derivation, Methods of measuring national income, Different phases of Business Cycles, Inflation and its types. Focus on current GDP, Inflation Numbers   | 7  |
| 5 | Monetary Policy and Fiscal Policy Role of RBI in formulating monetary policy, Instruments of Monetary policy, Fiscal Policy and Its tools, Union Budget and its components. Contemporary issues related to taxation and monetary policy. Foreign Exchange Rate determination and Balance of Payment Exchange Rates Determination, Types of Exchange Rate systems. Fixed, Flexible, Managed floating exchange rates, Purchasing Power Parity, Balance of Payment and its Components, BOP and BOT. Focus on India's Current BOP position | 11 |

- 1. Managerial Economics by Mithani
- 2. Managerial Economics by H. L. Ahuja

## **Reference Books:**

- Managerial Economics by Maheshwari
   Managerial Economics by Samuelson and Nordhaus
- 3. Managerial Economics by Dornbusch & Fisher

**E-resources**: www.rbi.doc.in

Additional reading material- The Economic Times/Financial Express

| Semester-I              | Course Code: 104           | Research Methods for Business Decisions |
|-------------------------|----------------------------|---|
| <b>Total Credits: 4</b> | Course Type – Generic Core |   |
|                         | (GC)                       |   |
| LTP: 3:1:0              | Total number of hours: 40  |   |

| Marking scheme                  |           |  |
|---------------------------------|-----------|--|
| Concurrent Evaluation & Mid Sem | 50 Marks  |  |
| Examination                     |           |  |
| End Sem Evaluation              | 50 Marks  |  |
| Total Marks:                    | 100 Marks |  |

| СО#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES (CO'S)   |
|----------|------------------------|--|
| CO 104.1 | REMEMBERING            | UNDERSTAND the concepts / fundamentals of business research  |
| CO 104.2 | UNDERSTANDING          | EXPLAIN the terms and concepts used in all aspects of scientific business research.  |
| CO 104.3 | APPLYING               | MAKE USE OF scientific principles of research to SOLVE contemporary business research problems   |
| CO 104.4 | ANALYZING              | EXAMINE the various facets of a research problem and ILLUSTRATE the relevant aspects of the research process from a data driven decision perspective   |
| CO 104.5 | EVALUATING             | JUDGE the suitability of alternative research designs, sampling designs, data collection instruments and data analysis options in the context of a given real-life business research problem from a data driven decision perspective |
| CO 104.6 | CREATING               | FORMULATE alternative research designs, sampling designs, data collection instruments, testable hypotheses, data analysis strategies and research reports to address real-life business research problems.                           |

| Unit<br># | Content  | Contact<br>Hours (1 hr<br>=60min) |
|-----------|--|-----------------------------------|
| 1         | Introduction to Business Research: Foundations of research methodology, Research definition, Objectives & motivations for research, Characteristics of scientific research method, Typical Research applications in business and management. Types of Research, Introduction to Qualitative Research, Introduction to Quantitative Research, Steps in Business Research Process, Ethics in Research                            | 6                                 |
| 2         | Research Proposal and Research Design: Research Proposal – Elements of a Research Proposal, Drafting a Research Proposal, evaluating a research proposal. Research design: Concept, Features of a good research design, Use of a good research design; Qualitative and Quantitative research approaches, Comparison – Pros and Cons of both approaches. Types of Research Design: Exploratory, Descriptive and Causal Research | 7                                 |

| 3 | Scales & Measurement: Scaling & measurement techniques: Concept of Measurement: Need of Measurement; Problems in measurement in management research – Validity and Reliability. Levels of measurement – Nominal, Ordinal, Interval, Ratio. Attitude Scaling Techniques: Concept of Scale – Rating Scales viz. Likert Scales, Semantic Differential Scales, Constant Sum Scales, Graphic Rating Scales – Ranking Scales – Paired comparison & Forced Ranking – Concept and Application   | 8  |
|---|---|----|
| 4 | Sampling: Basic Concepts: Population, Sampling Frame, Sample, Bias, statistic, parameter, Sampling Distribution, Sampling & non-sampling errors, Probability Sampling: Simple Random Sampling, Stratified Random Sampling, Systematic Random Sampling, Cluster Random Sampling, Multi-stage Sampling, Non Probability Sampling: Convenience Sampling, Judgment Sampling, Quota Sampling, Snowball Sampling  | 9  |
| 5 | Data Analysis & Report Writing: Primary and Secondary data, Data Analysis: Editing, Coding, Tabular representation of data. Graphical Representation of Data: Appropriate Usage of Bar charts, Pie charts, Histogram Hypothesis: Qualities of a good Hypothesis –Framing Null Hypothesis & Alternative Hypothesis. Concept of Hypothesis Testing – Logic & Importance. One sample test: z test, t test and Chi square test. Two sample test: z test, t test and Chi square test. Analysis of Variance (ANOVA) Bivariate Analysis: Cross tabulations, Bivariate Correlation Analysis - meaning & types of correlation, Karl Person's coefficient of correlation and spearman's rank correlation. Chi-square test including testing hypothesis of association, association of attributes. Linear Regression Analysis: Meaning of regression, Purpose and use, Linear regression; Interpretation of regression Research Reports: Structure of Research report, Report writing and Presentation co-efficient, Applications in business scenarios. | 10 |

- Business Research Methods- Donald R. Cooper, Schindler, Sharma 11 Sie McGraw-Hill
- 2. Kothari, C. R., Research Methodology – Methods and Techniques, Wsihwa Prakashan
- 3. Business Research Methods; S.N. Murthy & U. Bhojanna; Excel Books, New Delhi
- Business Research Methods, Alan Bryman & Emma Bell, Oxford University Press 4.
- Research Methods for Social Work, Allen, Earl R. Babbie, Cengage 5.
- Research Methods in Business Studies: A Practical Guide, Pervez Ghauri, Dr Kjell Gronhaug, FT Prentice Hall

### **Reference Books:**

- 1. Business Research Methods, William G. Zikmund, Barry J. Babin, Jon C. Carr, Mitch Griffin, Cengage Learning
- 2. Naresh Malhotra., "Marketing research: An applied orientation", Seventh edition, Pearson
- 3. Statistics for Management, Richard I. Levin, David.S. Rubin, Prentice Hall India Pvt. Ltd., New Delhi
- 4. Business Research Methods Naval Bajpai Pearson
- 5. Doing Data Analysis with SPSS by Carver, Nash BROOKS/COLE Cengage Learning
- 6. SPSS for Windows Step by Step George &Mallery Pearson

| Semester-I              | Course Code: 105           | Fundamentals of Marketing |
|-------------------------|----------------------------|---------------------------|
| <b>Total Credits: 4</b> | Course Type – Generic Core |                           |
|                         | (GC)                       |                           |
| LTP: 3:1:0              | Total number of hours: 40  |                           |

| Marking scheme                  |           |  |
|---------------------------------|-----------|--|
| Concurrent Evaluation & Mid Sem | 50 Marks  |  |
| Examination                     |           |  |
| End Sem Evaluation              | 50 Marks  |  |
| Total Marks:                    | 100 Marks |  |

| СО#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES (CO'S)  |
|----------|------------------------|---|
| CO 105.1 | REMEMBERING            | To remember and recall the basic concepts of marketing                    |
| CO 105.2 | UNDERSTANDING          | To Illustrate and explain the terms and concepts learned.                 |
| CO 105.3 | APPLYING               | To apply these concepts, theories to solve real world marketing problems. |
| CO 105.4 | ANALYZING              | To analyze the marketing concepts and real time marketing scenarios.      |
| CO 105.5 | EVALUATING             | To evaluate the statements, marketing scenarios                           |
| CO 105.6 | CREATING               | To create the solutions to the marketing problems                         |

| Unit<br># | Content  | Contact<br>Hours (1 hr<br>=60min) |
|-----------|--|-----------------------------------|
| 1         | Introduction to Marketing- Definition & meaning of Marketing, functions of marketing. Evolution of the marketing philosophies - Basic principles of the production, product, selling, marketing, and holistic marketing concepts, Core concepts of marketing – Need, Want, Demand, Customer Value, Exchange, Customer Satisfaction, Customer Delight, Customer loyalty. Components of the marketing mix for products and services. Marketing challenges of the 21st century and firms' responses to the challenges. Concept of green marketing, relationship marketing & emarketing. | 9                                 |
| 2         | Understanding Marketing Environment- Meaning and scope of marketing environment; Micro & Macro Environmental factors (in Indian context); Portfolio approach – Boston Consulting Group (BCG) matrix.   | 7                                 |

| 3 | Consumer Behavior- Meaning, importance, factors affecting consumer behavior. Difference between consumer and customer. Five Steps Consumer Buyer Decision Process. Buying roles. Organizational buyer behavior – Buying process and influencing factors. Comparison between Organizational Buying Behavior and Consumer Buying Behavior   | 8 |
|---|---|---|
| 4 | Segmentation, Targeting and Positioning- Concept, process, requirements, and levels of market segmentation. Bases for segmenting consumer and organizational markets. Market Potential & Market Share. Target Market- Concept of Target Markets and Criteria for Selection. Positioning-Concept of Differentiation & Positioning, Value Proposition & Unique Selling Proposition. Difference between Segmentation, Targeting and Positioning. | 8 |
| 5 | Marketing Mix- Origin, Meaning, Definition, importance of Marketing Mix, 7P's – Product, Price, Place, Promotion, People, Process, Physical Evidence. Introduction to Branding.   | 8 |

Note: Real world examples / cases are expected to be analyzed in the class as well as included in the examination.

## **Text Books:**

- 1. Marketing Management, Philip Kotler, Kevin Lane Keller, Abraham Koshy, Mithileshwar Jha, Pearson
- 2. Marketing Management, Rajan Saxena, TMGH
- 3. Marketing, Lamb Hair Sharma, Mc Daniel, Cengage Learning

## **Reference Books:**

- 1. Marketing Management- Text and Cases, Tapan K Panda, Excel Books
- 2.Marketing Management, Ramaswamy & Namakumari, Macmillan.
- 3.Marketing Whitebook Kotler, P., & Armstrong, G. (2010). Principles of marketing. Pearson education.

| Semester-I              | Course Code: 106           | Essentials of Management |
|-------------------------|----------------------------|--------------------------|
| <b>Total Credits: 4</b> | Course Type – Generic Core |                          |
|                         | (GC)                       |                          |
| LTP: 3:1:0              | Total number of hours: 40  |                          |

|   | Marking Scheme |
|---|----------------|
| Concurrent Evaluation & Mid Sem Examination | 50 Marks       |
| End Sem Evaluation                          | 50 Marks       |
| Total Marks:                                | 100 Marks      |

| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES (CO'S)  |
|----------|------------------------|---|
| CO 106.1 | REMEMBERING            | To provide an understanding of basic management concepts, principles, and practices.    |
| CO 106.2 | UNDERSTANDING          | To develop strategic planning and decision-making strategies in an organization.        |
| CO 106.3 | APPLYING               | To summarize the concept and complete the process of organizing.                        |
| CO 106.4 | ANALYZING              | To develop an understanding of staffing, leadership, and motivation in an organization. |
| CO 106.5 | EVALUATING             | To predict the dynamics of controlling and its emerging issues in management.           |

| Unit<br># | Content  | Contact<br>Hours (1 hr<br>=60min) |
|-----------|--|-----------------------------------|
| 1         | Management Fundamentals: 1.1 Core Concepts: Definition of Management, Contributions of F.W.Taylor, Henri Fayol, Elton Mayo, Mary Parker Follet, Rensis Likert, Chestard Bernard, Douglas McGregor, Peter Drucker, Michael Porter and C.K. Prahlad - Hawthorne Experiment- Its effect on the approach and thinking of managers and their behavior, Effects of Covid-19 on the workplace and the steps thought over the pandemic and operational aspects 1.2 Approaches to Management: Scientific Approach, Systems Approach and Contingency Approach, Hybrid Style of place of work, Pros and cons of the approach adapted by many multinationals, hurdles faced and issues getting addressed. 1.3 Core Managerial Competencies: Communication, team-work, Flexibility adaptability, Multi-tasking, Forecasting, planning and administrative, strategic and global competencies; Unbiased approach (Gender, caste, religion, race and nationality etc.) | 10                                |

| 2 | 2.1 Organization: Formal and Informal, Line and staff relationship, Centralization Vs. Decentralization, Basic issues in organizing, work specialization, chain of common delegation, span of management, Organization Structure - bases for departmentation. 2.2 Organizational Culture: Work Ethics, Biased/Unbiased, Cultural Diversity, Multi-Ethnic Workforce, Identity crisis, Organizing Knowledge resource, Mentorship pros and cons   | 8 |
|---|--|---|
| 3 | 3.1 Planning: Nature & elements of planning, planning types and models, planning in learning organizations; Types, Steps, MBO, MBE, Planning Premises, Facing of contingencies, Emergencies and Corrective steps 3.2 Decision Making: Risk and Uncertainty, Alternatives Predictions, Decision Trees, Decision making process, models of decision making, increasing participation in decision-making, decision-making creativity, Online and off-line mode, Problems faced by Production and Operations workforce | 9 |
| 4 | 4.1 Controlling: Process, Standards and Benchmarking, Identifying challenges and Opportunities, Hurdles and possible solutions - Coordination-Principles of Coordination-Interdependence. QMS, Zero Defects, Problems of Synthesizing and matching expectations  | 7 |
| 5 | 5.1 Challenges in Management: Change Management -Timing of Change-Reaction to change-Planning organizational Change-Technological Change-Effective use of Communication Devices and IT, Post Covid-19 Corrections  | 6 |

- 1. Fundamentals of Management by Robbins, S.P. and Decenzo, D.A., Pearson Education Asia, New Delhi.
- 2. Management, Koontz and Wechrich, TMGH
- 3. Management, Stoner, et. al., Prentice Hall of India, New Delhi.
- 4. Durai, P. (2015). Principles of Management, Text and Cases. New Delhi: Pearson Education.

## **Suggested Reference Books:**

- 1. Management, Hellregel, Thomson Learning, Bombay
- 2. Management, Robbins & Coulter, Prentice Hall of Hall of India, New Delhi.
- 3. Management Text & Cases, Satya Raju, PHI, New Delhi.
- 4. Luthans, F. (2010). Organizational Behaviour. New York: McGraw-Hill.

| Semester-I       | Course Code: 107           | Business Law |
|------------------|----------------------------|--------------|
| Total Credits: 2 | Course Type – AE & SDC     |              |
| LTP: 2:0:0       | Total number of hours : 20 |              |

| Marking scheme                           |          |
|--|----------|
| Concurrent Evaluation & Mid Sem 50 Marks |          |
| Examination                              |          |
| End Sem Evaluation                       |          |
| Total Marks:                             | 50 Marks |

| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES (CO'S)   |
|----------|------------------------|--|
| CO 107.1 | REMEMBERING            | <ul> <li>Elements of business law – type of business entities, conduct of business through business contracts –taxation – dispute resolution.</li> <li>Distinctive features of Company/LLP/Partnership firms</li> </ul>  |
| CO 107.2 | UNDERSTANDING          | <ul> <li>Understanding basic concepts of Contract Law,</li> <li>Essential elements of a contract,</li> <li>Void/Voidable Contracts,</li> <li>Types of Properties – Movable, Immovable, Intellectual</li> <li>Different type of contracts – Agreement to Sell,</li> <li>Hypothecation, Pledge, Guarantee, Indemnity, Bailment.</li> </ul>                                   |
| CO 107.3 | APPLYING               | Application of different laws to business activities – Sale of Goods Act (SOGA), Transfer of Property Act (TOPA), Real Estate Regulation and Development Act (RERA), Intellectual Property Laws (IP Law) Information Technology Act (IT Act),  |
| CO 107.4 | ANALYZING              | Banking Regulation Act of India and its effect on business activities.  Basic Concepts of Negotiable Instruments.  Basics of Direct and Indirect Tax.  |
| CO 107.5 | EVALUATING             | Dispute Resolution of Business Conflicts - Civil and Criminal Courts and Procedures - Alternative Dispute Resolution – Arbitration and Mediation - Consumer Protection Laws - Insolvency and Bankruptcy Act, 2019  |
| CO 107.6 | CREATING               | - Business Environment and its Functions Strategic- Planning, Budgetary Control, R&D, Location of a Business, Factors affecting Location, Decision Making and Government Policy; Supply Chain-Objectives, Importance, Limitations, Steps, Finance- Nature, Scope, Significance of Financial Management, Sources of Funds, Investment of Funds, Accounting, Administration. |

| Unit<br># | Content  | Contact Hours<br>(1hr = 60min) |
|-----------|--|--------------------------------|
| 1         | <u>Unit-1:</u> Legal Framework and Elements of Business Laws. Types of Business Entities and their Distinctive Features—Company / LLP / Partnership Firm   | 4                              |
| 2         | <u>Unit-2:</u> Basic Concepts of Contract Law and Essential Elements of Contracts and Types of Contracts. Application of different Laws in different Businesses – Learning Basics and application of Sale of Goods Act (SOGA), Transfer of Property Act (TOPA), Real Estate Regulation and Development Act(RERA), Intellectual Property Laws (IP Law), Information Technology Act (IT Act) | 5                              |
| 3         | <u>Unit-3:</u> Banking System in India, Role of RBI and Banking Regulation Act and Law relating to NBFC's. Learning the principles of negotiable instruments such as Cheques, Promissory Notes, Demand Drafts and enforcement of such instruments.   | 4                              |
| 4         | <u>Unit-4:</u> Business Conflicts and their Dispute Resolution Mechanism Judicial and Quasi-judicial System of India qua business laws – Civil Courts and Arbitration/Mediaiton Consumer Protection Act and the Insolvency and Bankruptcy Code   | 5                              |
| 5         | <u>Unit-5</u> : Internal and External Business Environments, Strategic Planning, Sources of Funds, Scale of Business Case Laws and Case Studies  | 2                              |

Contract Law – Avtar Singh, Taxman's Company Law **Reference Books:** 

Mulla and Mulla's Key to Indian Practice, Snow White Publications RERA, Bare Acts for TOPA and Intellectual Property and Arbitration and Conciliation

**E-resources**- ICSI Module of Business Laws and Tax Laws

| Semester-I              | Course Code: 108               | Advanced English Language &       |
|-------------------------|--------------------------------|-----------------------------------|
|                         |                                | Communication Skills for Managers |
| <b>Total Credits: 2</b> | Course Type – Course Type – AE |                                   |
|                         | & VAC                          |                                   |
| LTP: 1:0:1              | Total number of hours: 20      |                                   |

| Marking scheme                  |          |
|---------------------------------|----------|
| Concurrent Evaluation & Mid Sem | 50 Mark  |
| Examination                     |          |
| End Sem Evaluation              |          |
| Total Marks:                    | 50 Marks |

| СО#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES (CO'S)  |
|----------|------------------------|---|
| CO 107.1 | REMEMBERING            | To remember all facets of communication, for effective performance.                                       |
| CO 107.2 | UNDERSTANDING          | To understand the principles of verbal and non-verbal business communication to solve managerial problems |
| CO 107.3 | APPLYING               | To apply the principles of business communication in all situations.                                      |
| CO 107.4 | ANALYZING              | To analyze the effective business communication skills to perform better in a business Environment.       |
| CO 107.5 | EVALUATING             | To evaluate the essential communication skills required for managerial functions                          |
| CO 107.6 | CREATING               | To create the right perspective required for effective Business<br>Communication                          |

| Unit<br># | Content  | Contact Hours<br>(1 hr =60min) |
|-----------|--|--------------------------------|
| 1         | Unit-1 Introduction to the business environment: Business Communication 1.1 Importance of communication and challenges in organizational communication, Communication Process. 1.2 Understanding effective Business Communication, 7 Cs of Communication. 1.3 Meta - Communication. 1.4 Myths and realities of communication. 1.5 Ethics in Business Communication |                                |
| 2         | Unit-2 Non-Verbal Communication and Verbal Communication: 2.1 Types and Forms of non-verbal and Verbal communication. 2.2 Importance of Non-verbal Communication Techniques in the Corporate environment. 2.3 Oral Business Communications. 2.4 Communicating with Co-workers. 2.5 Listening Skills  |                                |

| 3 | Unit-3 Writing Business Documents & Business Correspondence:  3.1 Professional Writing - The Basics -Written Business Communication Basics  3.2 Professional Writing - Applications - Business Letters -Resume, Cover Letters, Sales Letters, Applications, Quotation, Purchase Order, Follow-up Letter, Complaint, Case Studies, Memo, Circulars, Notices, Email Writing, Reports and Summaries, Informative and Persuasive Communication  3.3 Effective Business Correspondence  3.4 Writing Minutes of the Meetings  3.5 Report Writing, Formats, Presentation of Business Report |  |
|---|--|--|
| 4 | Unit-4 English Proficiency 4.1 Basics of Grammar 4.2 Advanced Vocabulary and Pronunciation 4.3 Reading skills 4.4 Public Speaking Skills 4.5 Conversation  |  |
| 5 | Unit-5 Professional Effectiveness 5.1 Assertiveness Training 5.1.1 Difference between Assertiveness and Aggression 5.1.2 Defining & Describing Self Personality 5.1.3 The Art of Saying No 5.3 Communication skills for Story Telling, Group Discussions and Personal Interviews.  |  |

## **Textbooks:**

- 1. Business: Correspondence and Report Writing Sharma R.C., Mohan Krishna, Tata McGraw Hill, 3rd Edition
- 2. Business Communication Today Bovee, Thill, Schatzman, Pearson Education
- 3. Business Communication- Meenakshi Raman& Prakash Singh, Oxford Higher Education
- 4. Business Communication P.D. Chaturvedi, Pearson Education, 3rd Edition
- 5. Business Communication P.D. Chaturvedi, Pearson Education, 3rd Edition

#### **Reference Books:**

- 1. Hory Sankar Mukerjee (2016). Business Communication: Connecting at Work (with CD), Oxford Higher Education.
- 2. Joep Cornelissen, 4th Edition. Corporate Communications: Theory and Practice by Joep Cornelissen, SAGE Publication.

## **E-resources- Web Resources:**

- 1. www.businesscommunication.org
- 2. www.g-wlearning.com
- 3. www.wps.prenhall.com

## COURSE WISE DETAILED SYLLABUS ( Semester-II ) $\,$

| Semester-II             | Course Code: 201           | Marketing Management |
|-------------------------|----------------------------|----------------------|
| <b>Total Credits: 4</b> | Course Type – Generic Core |                      |
|                         | (GC)                       |                      |
| LTP: 3:1:0              | Total number of hours: 40  |                      |

| Marking Scheme                  |           |
|---------------------------------|-----------|
| Concurrent Evaluation & Mid Sem | 50 Marks  |
| Examination                     |           |
| End Sem Evaluation              | 50 Marks  |
| Total Marks:                    | 100 Marks |

| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES (CO'S)  |
|----------|------------------------|---|
| CO 201.1 | REMEMBERING            | For a given marketing objective of a company the student manager will be able to develop a suitable marketing mix.  |
| CO 201.2 | UNDERSTANDING          | For various stages in the life cycle of the product, student managers will be able to recommend a suitable pricing strategy.  |
| CO 201.3 | APPLYING               | At the end of the course the student manager shall be able to Identify & Establish Brand Positioning for a given product  |
| CO 201.4 | ANALYZING              | For a given company the student managers will be able to analyze and evaluate different distribution channel options and their suitability for the company's product. |
| CO 201.5 | EVALUATING             | At the end of the course the student manager shall be able to evaluate the new trends, Social, ethical and legal aspects of marketing.                                |
| CO 201.6 | CREATING               | For a given company the student manager shall be able to create marketing strategy on the basis of product, price, channel of distribution.                           |

| Unit<br># | Content   | Contact<br>Hours (1 hr<br>=60min) |
|-----------|---|-----------------------------------|
| 1         | Unit-1 Introduction: Concept, nature, scope and importance of marketing; Marketing concept and its evolution; Marketing mix; Marketing environment – macro and micro components and their impact on marketing decisions; Market segmentation and positioning. Buyer behavior; consumer versus organizational buyers; Consumer decision making process.                                      | 10                                |
| 2         | Unit-2 Product Decisions: Concept of a product; Classification of products; Major product decisions; Product line and product mix; Branding; Packaging and labeling; Product life cycle – strategic implications; New product development and consumer adoption process.  Pricing Decisions: Factors affecting price determination; Pricing policies and strategies; Discounts and rebates. | 5                                 |
| 3         | Unit-3 Brand Management & Brand Equity: Meaning, Scope of Brand, Brand Management. Branding Challenges & opportunities. Strategic Brand Management – need & process. Identifying & Establishing Brand Positioning & Values-Brand Equity, customer based brand equity, brand positioning.  | 9                                 |
| 4         | Unit-4 Distribution Channels and Physical Distribution Decisions: Nature, functions, and types of distribution channels; Distribution channel intermediaries; Channel management decisions; Retailing and wholesaling   | 10                                |
| 5         | Unit-5 Emerging Trends & Issues in Marketing: Social, ethical and legal aspects of marketing; Rural Marketing, CRM, Marketing of services; Consumerism, Legal Issues, Relationship marketing and other developments of marketing.   | 6                                 |

Text Books: Principles of Marketing, 13th Edition, Philip Kotler

## **Reference Books:**

- 1)Saxena Rajan, "Marketing Management", Tata McGraw Hill, New Delhi Latest Edition.3
- 2)Introduction to Marketing, Adrian Palmer, 3rd Edition, Oxford Publishing, SBN:9780199602131
- 3)Marketing Management, Philip Kotler and Keven Lane Keller, 15th Edition, Pearson Education, ISBN-13: 978-9332587403
- 4) Marketing Management Indian Context with Global Perspective, V S Ramaswamy & S Namakumari, 5th Edition, Mc Graw Hill India, ISBN-13: 978-1259026416

| Semester-II             | Course Code: 202           | Financial Management |
|-------------------------|----------------------------|----------------------|
| <b>Total Credits: 4</b> | Course Type – Generic Core |                      |
|                         | (GC)                       |                      |
| LTP: 3:1.0              | Total number of hours: 40  |                      |

| Marking scheme                           |           |
|--|-----------|
| Concurrent Evaluation & Mid Sem 50 Marks |           |
| Examination                              |           |
| End Sem Evaluation                       | 50 Marks  |
| Total Marks:                             | 100 Marks |

| СО#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES (CO'S)   |
|----------|------------------------|--|
| CO 103.1 | REMEMBERING            | To remember the role and importance of the finance function. To remember basic concepts related to Financial Management, various techniques of Financial Statement Analysis, Working Capital, Capital Structure, Leverages and Capital Budgeting.              |
| CO 103.2 | UNDERSTANDING          | To understand concepts and principles used in financial management To understand the financial management tools and techniques used for managerial decision making.  To understand in detail all the theoretical concepts.                                     |
| CO 103.3 | APPLYING               | To Apply financial theory in decision making.  To Apply financial management tools to business context.  To perform all the required calculations through relevant numerical problems.  To Apply financial management tools and techniques in decision making. |
| CO 103.4 | ANALYZING              | To analyze the relevant scenarios in the corporate world to the financial management concepts.   |
| CO 103.5 | EVALUATING             | To evaluate the impact of business decisions on Financial Statements, Working Capital, Capital Structure and Capital Budgeting of the firm.  |
| CO 103.6 | CREATING               | To demonstrate awareness of the financial information while making managerial decisions.  To create and formulate effective solutions to the managerial problems in the finance domain.  |

| Unit<br># | Content   | Contact Hours (1<br>hr=60min) |
|-----------|---|-------------------------------|
| 1         | Unit-1 Business Finance  1.1 Introduction To Business Finance Meaning And Definition Of Financial Management [Profit Maximization And Wealth Maximization]  1.2 Modern Approach To Financial Management [Investment Decision, Financing Decisions, Dividend Policy Decision]  1.3 Relationship Of Finance To Economics And Accounting | 9                             |
| 2         | Unit-2 Techniques Of Financial Statement Analysis 2.1 Meaning ,Objectives and Limitations Of Ratio Analysis 2.2 Types of Ratios - Liquidity Ratio, Capital Structure Ratio, Profitability Ratio and Efficiency Ratio 2.3 Analysis of Common Size Statements. Fund Flow and Cash Flow Statements                                       | 8                             |
| 3         | Unit-3 Working Capital Management 3.1 Meaning Of Working Capital- Constituents Of Current Assets And Current Liabilities 3.2 Operating Cycle 3.3 Factors Affecting Working Capital 3.4 Estimation Of Working Capital [Total Cost Method And Cash Cost Method]   | 8                             |
| 4         | Unit-4 Capital Structure  4.1 Meaning And Factors Affecting Capital Structure [Concept And Measurement Of Cost Of Capital]  4.2 Measurement Of Specific Cost And Weighted Average Cost Of Capital [WACC]  4.3 Trading On Equity And Concept Of Leverages  | 7                             |
| 5         | Unit-5 - Capital Budgeting 5.1 Meaning, Definition Of Capital Budgeting, Importance Of Capital Budgeting 5.2 Time Value Money 5.3 Evaluation Techniques Traditional And Modern Approach- ARR, Payback Period, Discounted Payback Period, NPV, PI And IRR  | 8                             |

- 1. Financial Management, Shashi K. Gupta and R.K. Sharma (Kalyani Publication)
- 2. Basics of Financial Management, V.K. Saxena and C.D. Vashist (Sultan Chand & Sons)
- 3. Financial Management, A Contemporary Approach, Rajesh Kothari (SAGE)
- 4. Financial Management, Dr. Mahesh Abale & Dr. Shriprakash Soni (Himalaya Publishing House Pvt. Ltd.)
- 5. Working Capital Management, Theory and Practice, Dr. P. Periasamy (Himalaya Publishing House)
- 6. Financial Management, I M Pandey (Vikas Publishing House Pvt. Ltd)
- 7. Fundamentals of Financial Management, A.P.Rao (Everest Publishing House)
- 8. Advanced Financial management, N.M. Vechalekar

## Reference Books:

- 1. Rustogi R.P; Financial Management Theory, Concepts and Problems, Taxmann Publication Pvt. Ltd., 5<sup>th</sup> Edition 2016.
- 2. Kishore Ravi, M: Financial Management; Taxman, 8 th Edition, 2016.
- 3. Financial Management: Text Problems and Cases- MY Khan and PK Jain, McGraw Hill Education

## E-resources

- 1.https://onlinelibrary.wiley.com/journal/1755053x Financial Management
- 2. https://www.fm-magazine.com

## Additional reading material:

- 1. Financial Management, Rajiv Srivastava and Anil Misra (OXFORD University Press)
- 2. Financial Management, Ravi Kishore (Taxmann)
- 3. Financial management, V.K. Bhalla (S. Chand)

4. Financial Management, Jonathan Berk, Peter DeMarzo and Ashok Thampy (Pearson Publication)

| Semester-II             | Course Code: 203           | <b>Human Resource Management</b> |
|-------------------------|----------------------------|----------------------------------|
| <b>Total Credits: 4</b> | Course Type – Generic Core |                                  |
|                         | (GC)                       |                                  |
| LTP: 3:1:0              | Total number of hours: 40  |                                  |

| Marking scheme                           |           |
|--|-----------|
| Concurrent Evaluation & Mid Sem 50 Marks |           |
| Examination                              |           |
| End Sem Evaluation                       | 50 Marks  |
| Total Marks:                             | 100 Marks |

| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES (CO'S)   |
|----------|------------------------|--|
| CO 203.1 | REMEMBERING            | DESCRIBE the basics of H.R. Functions, and also ENUMERATING trends and practices.                              |
| CO 203.2 | UNDERSTANDING          | ILLUSTRATE how to acquire HR through various methods.  |
| CO 203.3 | APPLYING               | DEMONSTRATE the uses of different Performance Appraisal and Training methods.                                  |
| CO 203.4 | ANALYZING              | OUTLINE the different strategies regarding compensation and retention.   |
| CO 203.5 | EVALUATING             | INTERPRETE the job descriptions and job specifications for different junior roles in organizations world wide. |
| CO 203.6 | CREATING               | DESIGN salary structure for different positions in organization.   |

| Unit # | Content  | Contact Hours<br>(1 hr=60min) |
|--------|--|-------------------------------|
| 1      | Human Resource Management:- Introduction, Importance,                | 7                             |
| 1      | Objectives, Scope, Features, Role of HRM, Policies, Practices,       | /                             |
|        | Functions and Challenges of HRM.(3+2)                                |                               |
| 2      | HRP, Recruitment & Selection:- Definition, Objective, Need and       | 9                             |
|        | Importance and Process of Human Resource Planning. Job Analysis      |                               |
|        | Process – Job Description & Job Specification, Factors affecting Job |                               |
|        | design. Recruitment & Selection - Introduction & Sources of          |                               |
|        | Recruitment, Recruitment V/s Selection, Selection Process, Different |                               |
|        | Selection Tools. Career planning and Succession Planning Process,    |                               |
|        | Importance of Employee Retention - Transfer and Promotion,           |                               |
|        | different strategies of retention. (5+2)                             |                               |
| 3      | Performance Appraisal & Performance Management System –              | 8                             |
|        | Definition, Objective, Importance, Appraisal Process and Methods.    |                               |
|        | Reasons of measuring performance. Difference between Performance     |                               |
|        | Appraisal Vs Performance Management System, (4+2)                    |                               |
| 4      | Training and Development – Definition, Scope, Concept of Training    | 7                             |
|        | and development, importance and objectives of Training, Training     |                               |
|        | Need Assessment, Different types of training, Training and           |                               |
|        | Development. Benefits of training, Training Evaluation and           |                               |
|        | Assessment - Kirkpatrick model. E- Learning, Cross Functional        |                               |
|        | Training (3+2)   |                               |
|        | Emerging Trends & Compensation Management: - HRIS- Need,             | 9                             |
| 5      | Advantages & Uses of HRIS Objective, Advantages, Limitation &        |                               |
|        | Methods of HR Accounting. HR Audit- Objective, Scope & Process.      |                               |
|        | Objectives and process of Compensation Management, New Trends        |                               |
|        | in Compensation Management. Concept of Wage and Salary,              |                               |
|        | Components of salary. Financial & Non Financial Incentives, Fringe   |                               |
|        | Benefits. Employees Separation - Retirement, VRS, Golden             |                               |
|        | Handshake, Suspension and Termination. (5+2)                         |                               |

- 1. Human Resource Management, Arun Monppa, Tata McGraw Hill Publishing Company
- 2. Human Resource Management, Mirza & Zaiyaddin
- 3. Human Resource Management, C.B.Mamoria, Himalaya Publishing House
- 4. Human Resource Management, Gary Dessler Dorling Kindersley Pvt Ltd.
- 5. Human Resource Management: Text and Cases, K Aswathappa, Tata McGraw Hill Publishing Compnay.

## **Reference Books:**

- 1. Human Resource Management in Organizations, Izabela Robinson, Jaico Publishing House
- 2. Armstrong's Essential Human Resource Management Practice A guide to people management, Michael Armstrong, Koganpage.
- 3. Applied Psychology in Human Resource Management, Cascio & Aguins, PHI.

| Semester-II             | Course Code: 204           | Operations & Supply Chain Management |
|-------------------------|----------------------------|--------------------------------------|
| <b>Total Credits: 4</b> | Course Type – Generic Core |                                      |
|                         | (GC)                       |                                      |
| LTP: 3:1:0              | Total number of hours: 40  |                                      |

| Marking scheme                           |           |
|--|-----------|
| Concurrent Evaluation & Mid Sem 50 Marks |           |
| Examination                              |           |
| End Sem Evaluation                       | 50 Marks  |
| Total Marks:                             | 100 Marks |

| CO#      | COGNITIVE<br>ABILITIES | COURSE OUTCOMES (CO'S)   |
|----------|------------------------|--|
| CO 204.1 | REMEMBERING            | DEFINE basic terms and concepts related to Production,<br>Operations, Services, Supply Chain and Quality Management.   |
| CO 204.2 | UNDERSTANDING          | EXPLAIN the process characteristics and their linkages with process-product matrix in a real world context   |
| CO 204.3 | APPLYING               | DESCRIBE the various dimensions of production planning and control and their inter-linkages with forecasting   |
| CO 204.4 | ANALYZING              | CALCULATE inventory levels and order quantities and MAKE USE OF various inventory classification methods   |
| CO 204.5 | EVALUATING             | OUTLINE a typical Supply Chain Model for a product / service and ILLUSTRATE the linkages with Customer Issues, Logistic and Business Issues in a real world context. |
| CO 204.6 | CREATING               | ELABORATE upon different SCM issues in manufacturing and services organizations where the decision-making element is emphasized                                      |

| Unit<br># | Content  | Contact Hours<br>(1 hr=60min) |
|-----------|--|-------------------------------|
| 1         | Operations Management: An Overview Production System: Issues & Environment, Basics terms, Concepts related to supply chain management. Production Issues & Environment Total Quality Management, Quality, Overview of TQM and LEAN Management, Impact of Global Competition, Technological Change, Ethical and Environmental Issues on Operations and Supply Chain functions       | 8                             |
| 2         | Operation Process:Process characteristics and their linkages with process-product matrix in a real world context. Types of production, Types of Processes and Operations Systems - Continuous Flow system and intermittent flow systems. Process Product Matrix: Job Production, Batch Production, Assembly line and Continuous Flow, Process and Product Layout.                  | 7                             |
| 3         | Production planning and control :Forecasting: Need and importance of forecasting .Qualitative and quantitative forecasting. Production Planning: Aggregate production Planning, Alternatives for Managing Demand and Supply, Master Production Schedule, Capacity Planning - Overview of MRP, CRP, DRP, MRP II. Production Control: Scheduling, Loading, Scheduling of Job Shops . | 7                             |
| 4         | Inventory Management: Basics of EOQ and their Types ,Types of inventory,EOQ model, Inventory control, ABC Analysis -VED, HML, FSN, GOLF, SOS. (Numericals expected on Basic EOQ, EOQ with discounts & ABC), Inventory turns ratios, Fixed Order quantity Model - Periodic Review and Re-order Point  | 7                             |
| 5         | Logistics and SCM: An overview Logistics and SCM - An Introduction .Principles of SCM,Customer Focus in SCM,DESIGN AND MANAGEMENT OF SCM,Logistics – Inbound and outbound,Models of SCM Integration, Strategic Supply Chain Management, Organizing for Global Markets ,  | 8                             |
| 6         | IT ENABLED SCM: Information Technology-A Key Enabler of SCM,Intelligence Information System, IT Packages in SCM,COST AND PERFORMANCE MEASUREMENT IN SCM,Cost Analysis and Measurement,Best Practices and Benchmarking for SCM, Performance Measurement and Evaluation of SCM   | 3                             |

- 1. Operations Management Theory & Practice, B.Mahadevan, Pearson.
- 2. Operations Now Supply Chain Profitability & Performance, Byron J. Finch, McGraw Hill.
- 3. Production and Operations Management, R B Khanna, PHI, New Delhi..
- 4. Production & Operations Management, S N Chary, McGraw Hill.
- 5. Supply Chain Management Strategy, Planning & Operation, Sunil Chopra, Peter Meindl, D. V. Kalra, Pearson education

## **Reference Books:**

- 1. Supply Chain Logistics Management, Donald Bowersox, David Closs, M Bixby Cooper, Tata McGraw Hill.
- 2. Operations Management, William J. Stevenson, TMGH.
- 3. Operations Management, Lee Krajewski, Larry Ritzman, Manoj Malhotra, Pearson Education.
- 4. Introduction to Materials Management , J.R. Tony Arnold, Stephen Chapman, Ramakrishnan, Pearson

## E-resources-

Suggested Swayam Course:NPTEL course on Operations management

## Additional reading material-

The Goal: A Process of Ongoing Improvement (Paperback) ...

'Operations Management' (Hardcover) ...

The Toyota Way: 14 Management Principles from the World's Greatest Manufacturer (Hardcover) ...

Toyota Production System: Beyond large-scale production (Hardcover) ...

Suggested Swayam Course:NPTEL course on Operations management